STEP 2
Connect the power cord to the back of the modem and plug the modem into an electrical outlet. Ensure the outlet is not activated by a wall switch. If it is, ensure the switch is in the “ON” position.

STEP 3
Turn off your computer.

STEP 4
Connect the Ethernet cable into the back of the modem in the Ethernet port. Connect the other end of the Ethernet cable into the back of the computer into the Ethernet port.

STEP 5
Turn on the computer. The modem will search to locate the RCN network. This may take several minutes.

STEP 6
Locate the RCN packing slip. Follow the instructions to ensure proper account set-up and optimum RCN service.

STEP 7
Unplug the modem and turn off your computer.

STEP 8
Plug in the modem.

STEP 9
Turn on the computer.

STEP 10
Go to the Internet browser to validate that you can now successfully go online to your favorite Internet sites.

Congratulations! Enjoy the experience of High-Speed Internet.

If you have any questions with your installation, please go to www.rcn.com/help or call 1-866-TECH-RCN (832-4726).

INTERNET SELF INSTALL GUIDE
You are about to experience a whole new way to enjoy High-Speed Internet.

WELCOME TO RCN
1.800.RING.RCN  |  rcn.com
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TO INSTALL TO A DEDICATED OUTLET
(wall outlet or open cable wire)

Welcome to blazing fast speeds of RCN High-Speed Internet. With package download speeds of up to 330Mbps, you can choose the speed you need so everyone in your house can do more of what they love online, on any device, at the same time. Enjoy everything RCN internet has to offer, including downloading HD movies, uploading photos, streaming TV shows or simply surfing for fun. Let’s get started!

STEP 1A
Wall Outlet
Connect one end of the coaxial cable to the wall outlet. Connect the other end to the back of the modem in the connection labeled “Cable”.

Open Cable Wire
(This cable could be coming out of the floorboard, window, etc)
Connect the open cable wire to the back of the modem in the connection labeled “Cable”.

TO INSTALL TO A SHARED OUTLET
(if your computer is on the same outlet as your television)

STEP 1B
Shared Wall Plate Cable Outlet
• Remove the existing cable from the wall outlet and connect it to the splitter connection labeled “OUT”.
• Connect one end of an enclosed coaxial cable to the wall outlet. Connect the other end to the 2-way splitter connection labeled “IN”.
• At this point, be sure your converter box is powered on and your television picture is restored.
• Connect the second enclosed coaxial cable to the splitter connection labeled “OUT”. Connect the other end to the back of the modem in the connection labeled “Cable”.

Shared Open Cable
• Remove the cable from the “RF IN” (or Cable IN) connection on the back of your television converter box.
• Reconnect this wire to the 2-way splitter labeled “IN”.
• Connect one end of the enclosed black coaxial cable to the 2-way splitter label OUT. Connect the other end to the “RF IN” (or Cable IN) connection on the back of the converter box.
• Confirm your television picture works.
• Connect the enclosed white coaxial cable to the splitter connection labeled “OUT”. Connect the other end of the white coaxial cable to the back of the modem in the connection labeled “Cable”.

Welcome to blazing fast speeds of RCN High-Speed Internet. With package download speeds of up to 330Mbps, you can choose the speed you need so everyone in your house can do more of what they love online, on any device, at the same time. Enjoy everything RCN internet has to offer, including downloading HD movies, uploading photos, streaming TV shows or simply surfing for fun. Let’s get started!