

Local Office Information**Address****2124 Avenue C
Bethlehem, PA 18017**Monday: 8:00am - 6:00pm
Tuesday: 8:00am - 7:00pm
Wednesday: 8:00am - 6:00pm
Thursday: 8:00am - 6:00pm
Friday: 8:00am - 7:00pm
Saturday: 8:30am - 2:00pm
Sunday: Closed**Office Functions:****Accept Payments****YES**

-Cash

YES

-Check

YES

-Credit Card

YES

-Money Orders

YES**Walk-in Service****YES****Drop Off Equipment/
Returns in person****YES****After Hours Payment / Equipment
Drop Box****Payments Only; no equipment**

<p>Cable Equipment Swaps</p> <p>Proof of identification or CPNI information required!</p>	<table border="1"> <tr><td>Digital Box</td><td>YES</td></tr> <tr><td>HD Box</td><td>YES</td></tr> <tr><td>DVR Box (HD Capable)</td><td>YES*</td></tr> <tr><td>TiVo 2 Tuner</td><td>YES*</td></tr> <tr><td>TiVo Wireless Adapter</td><td>YES</td></tr> <tr><td>TiVo 6 Tuner (MoCA)</td><td>NO‡</td></tr> <tr><td>TiVo 4 Tuner (MoCA)</td><td>NO‡</td></tr> <tr><td>TiVo Single Tuner (MoCA)</td><td>NO‡</td></tr> <tr><td>TiVo Mini</td><td>NO‡</td></tr> <tr><td>MoCA Bridge (ECB)</td><td>NO‡</td></tr> <tr><td>TiVo Stream</td><td>YES</td></tr> <tr><td>CableCARD</td><td>YES</td></tr> <tr><td>Remote Control</td><td>YES</td></tr> </table> <p>*Even Swaps ONLY - 2 Tuner for 2 Tuner, DVR for DVR</p> <p>‡Tech needed to install</p>	Digital Box	YES	HD Box	YES	DVR Box (HD Capable)	YES*	TiVo 2 Tuner	YES*	TiVo Wireless Adapter	YES	TiVo 6 Tuner (MoCA)	NO‡	TiVo 4 Tuner (MoCA)	NO‡	TiVo Single Tuner (MoCA)	NO‡	TiVo Mini	NO‡	MoCA Bridge (ECB)	NO‡	TiVo Stream	YES	CableCARD	YES	Remote Control	YES
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<p>Data/Phone Equipment Swaps</p> <p>Proof of identification or CPNI information required!</p>	<p>Existing Data customers only!</p> <table border="1"> <thead> <tr> <th>Existing Equipment:</th> <th>Can be Swapped for:</th> </tr> </thead> <tbody> <tr><td>DOCSIS 2.0 Modem</td><td>DOCSIS 2.0 Modem</td></tr> <tr><td>DOCSIS 2.0 Modem</td><td>DOCSIS 3.0 Modem</td></tr> <tr><td>DOCSIS 3.0 Modem</td><td>DOCSIS 3.0 Modem</td></tr> <tr><td>3-in-1 Modem/Router/MoCA</td><td>NO‡</td></tr> <tr><td>1 Gig Modem</td><td>NO‡</td></tr> <tr><td>1 Gig 4-in-1 Modem/Router/MoCA/Phone</td><td>NO‡</td></tr> <tr><td>DOCSIS 2.0 E-MTA (Modem + Phone)</td><td>DOCSIS 3.0 E-MTA</td></tr> <tr><td>DOCSIS 3.0 E-MTA (Modem + Phone)</td><td>DOCSIS 3.0 E-MTA</td></tr> <tr><td>Older Routers</td><td>Newer WiFi Router</td></tr> <tr><td>WiFi Router</td><td>WiFi Router</td></tr> </tbody> </table> <p>‡Tech needed to install</p>	Existing Equipment:	Can be Swapped for:	DOCSIS 2.0 Modem	DOCSIS 2.0 Modem	DOCSIS 2.0 Modem	DOCSIS 3.0 Modem	DOCSIS 3.0 Modem	DOCSIS 3.0 Modem	3-in-1 Modem/Router/MoCA	NO‡	1 Gig Modem	NO‡	1 Gig 4-in-1 Modem/Router/MoCA/Phone	NO‡	DOCSIS 2.0 E-MTA (Modem + Phone)	DOCSIS 3.0 E-MTA	DOCSIS 3.0 E-MTA (Modem + Phone)	DOCSIS 3.0 E-MTA	Older Routers	Newer WiFi Router	WiFi Router	WiFi Router				
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Customer Additional Equipment Pick-Up

Proof of identification or CPNI information required!

Existing customers only!

Digital Box	YES
HD Box	YES
DVR Box (HD Capable)	YES
TiVo 2 Tuner	NO*
TiVo Wireless Adapter	YES
TiVo 6 Tuner (MoCA)	NO‡
TiVo 4 Tuner (MoCA)	NO‡
TiVo Single Tuner (MoCA)	NO‡
TiVo Mini	NO‡
MoCA Bridge (ECB)	NO‡
TiVo Stream	YES
CableCARD	YES
Remote Control	YES
Additional Remotes (\$15 fee)	YES
Cable Modem	YES
HLAN/Routers	YES
3-in-1 Modem/Router/MoCA	NO‡
1 Gig Modem	NO‡
1 Gig 4-in-1 Modem/Router/MoCA/Phone	NO‡
E-MTA (Modem + Phone)	NO‡

***Swaps ONLY - 2 Tuner for 2 Tuner**

‡Tech needed to install.