

Phone

Unlimited Calling Plan	\$45.00
Includes Local, Regional & Long Distance Calling and 5 Calling Features: Basic Voicemail, Caller ID Deluxe, Call Waiting, Call Waiting ID Deluxe and Three-Way Calling	
Additional Lines	\$25.00

Directory Listings (Not applicable fax and computer lines)

Single Listing	Included
Each Additional Listing	\$2.50
Non-Directory Listed Service	\$1.95
Non-Published Service	\$2.50

Domestic Directory Assistance (per call)

Local/Intralata Directory Assistance	\$1.25
National Directory Assistance	\$1.25
Reverse Directory Assistance	\$1.25
Directory Assistance Call Completion	\$0.35
Directory Assistance Surcharge	\$1.75
International Directory Assistance	\$7.94
International Calling ⁽⁷⁾	Varies

Phone Features (per use)

Anonymous Call Rejection	\$3.50
Call Block	\$5.60
Call Forward Variable	\$3.60
Call Return	\$5.40
Call Waiting	Free
Call Waiting ID Deluxe (with Call Waiting and Caller ID)	Free
Call Waiting Fax Ring	Free
Call Waiting Deactivation	Free
Caller ID Blocking	Free
Caller ID Deluxe	Free
Call Trace	\$3.50
Distinctive Ring 1	\$4.90
Distinctive Ring 2	\$7.00
Priority Call	\$4.30
Repeat Call	\$4.30
Selective Call Acceptance	\$3.50
Select Call Forward	\$3.80
Speed Dial 8	\$3.50
Speed Dial 30	\$3.55
Three Way Calling	Free
Ultra Call Forward	\$7.00
Voice Mail – Basic	Free
Voice Mail – Family	\$10.00
Voice Mail – Value	\$7.00

Installation Fees & Other Charges

Account Activation Fee	\$9.99	Wire Maintenance (Monthly)	\$4.95
Installation (Digital TV, Phone or Internet) ⁽⁸⁾	\$49.95	Non-Pay Reconnect	\$40.00
Prewired Additional Outlet (After first 4)	\$14.95	Returned Check Fee	\$25.00
Unwired Additional Outlet	\$35.00	Payment by Phone Convenience Fee (Via Automated Response Unit)	\$4.50
New Jack Installation	\$35.00	Payment by Phone Convenience Fee (Via Representative)	\$6.95
Custom Installation / Wiring /Repair (Per 30 Minutes) ⁽⁹⁾	\$35.00	Payment by Web Convenience Fee (Via rcn.com)	\$1.00
Technician Visit ⁽¹²⁾	\$54.95	Late Fee – Video Services (on a delinquent balance of \$10 or more)	\$15.00
Relocate Outlet	\$35.00	Late Fee – Internet Service	\$15.00
Upgrade (Trip Required)	\$49.95	Late Fee – Phone Service (on a delinquent balance of \$5 or more)	1.50%
Downgrade	\$5.00	Auto-pay Denial Fee	\$10.00
Additional Converter Box Request	\$14.95	Broadcast TV Surcharge	\$14.36
Customer Equipment Hook-Up (TiVo, DVD, VCR)	\$14.95	Sports Surcharge	\$23.03
Home Service – Customer Education	\$49.95	Cable Entertainment Networks Surcharge	\$14.85
Seasonal Disconnect / Reconnect.....	\$4.95/mo (per line of business)	New York Municipal Construction Surcharge	\$3.99
Transfer of Service (not including Tech visits)	Free	Unreturned Equipment	Actual Replacement Cost
Static IP Activation	\$25.00	Network Access and Maintenance fee	\$4.37
Home Networking (1st Computer or device) ⁽¹⁰⁾	Free	Voice Subscriber Line.....	\$8.54
Home Networking (per 2nd, 3rd and 4th Computer or Device) ⁽¹¹⁾	\$14.95	4K Technology Fee ⁽¹⁴⁾	\$7.95/mo

(1) RCN (Limited Basic/Signature Digital) Cable TV service needed to access other levels of service. Digital converter box or Cable Card required. Prices noted do not include monthly price for Digital converter box unless otherwise noted. Includes On Demand, Interactive Program Guide and music channels. Availability of certain On Demand content may depend on subscription to another service.

(2) Must subscribe to Premiere Total or Premiere Sports tier to purchase NFL Red Zone. A subscription to NFL network is also required.

(3) To receive HD features and benefits, an HD television, HD converter remote control and other equipment is required. An HD-capable TV set with component, HDMI or DVI inputs that supports 1080i and meets RCN specifications for DVR service required. Advertised channels/stations may provide some non-HD programming. HD programming is limited to the programming provided to RCN in HD format by the content provider.

(4) All RCN TiVo services/products require RCN Internet service. Availability of third-party content subject to change and certain fees may apply. TiVo boxes must be broadband connected to perform multi-room viewing. Not all programs may be transferred using the multi-room viewing feature due to the use of copy protection mechanisms under the FCC's encoding rules (47 C.F.R. 76.1904). TiVo and the TiVo logo are trademarks or registered trademarks of TiVo Inc. and its subsidiaries worldwide. All other marks are property of their respective owners.

(5) Includes Interactive Program Guide, 45 music channels, certain digital channels, multiple screens of premium service(s) subscribed to separately, access to Pay-Per-View and RCN On Demand.

(6) Modem rental is only required if subscriber does not own a cable modem. RCN does not currently support customer owned DOCSIS 3.1 modems used for Gig service.

(7) Please visit www.rcn.com for country-specific usage rates.

(8) Additional fees may apply for unwired installation. Unwired installation refers to installs up to 125 feet from existing RCN plant, primary outlet only; does not include wall fishing.

(9) Custom work includes, but is not limited to, wall fishing, extensive drop ceiling work; basement, crawlspace, attic work; removal or replacement of fixtures; relocation of drops; installation of customer owned equipment, such as home theaters, DVR and High Definition TV equipment.

(10) Home networking service available for up to 4 computers and/or other computer related devices, such as gaming consoles and printers. RCN certified home networking device required.

(11) Each standard home networking installation must be within 150 feet of the RCN certified Home Networking Device and includes installation of modem/router, software, PC cards or USB adapters, computer set-up and file sharing.

(12) After initial installation, a \$54.95 fee may apply for additional technician visits to the home and may be in addition to other one-time charges.

(13) \$9.95 per month includes 1 base eero and 1 beacon eero. Each additional eero beacon is \$5.00 per month.

(14) An additional 4K Technology Fee of \$7.95/month is required to view and received 4K Linear channels and is not included in package and pricing. 4K compatible TV, equipment and an internet connection are required.

A Broadcast TV surcharge of \$14.36 is applicable to all RCN cable packages with Basic Digital TV tier and higher and a Sports surcharge of \$23.03 is applicable to all RCN Cable packages with Signature Digital TV Tier and/or Sports packages/tier. An Entertainment Network surcharges of \$14.85 is applicable to all Signature Digital TV tier and/or Premiere Tier and/or Premiere Movies and Entertainment and/or Premiere News and Information and/or Premiere Children and Family. Network Access and Maintenance Fee of \$4.37 is applicable to all RCN accounts subscribing to Internet service.

Internet download speeds may vary and are not guaranteed. Observed speeds may vary based on device connection & other factors outside of RCN's control. Gig Internet offers speeds up to 940 Mbps. See rcn.com/your-speed for why speeds may vary. Certain equipment may be required to receive Gigabit speeds up to 940 Mbps. RCN substantiates that the cable modem equipment provided, and the configuration of such cable modem, meets the broadband speeds advertised when attached to a wired connection based on SamKnows testing procedures. All speeds not available in all areas. *Rates effective February, 2020. Not all channels, features and services are available in all areas; check for availability in your area. Some restrictions may apply. Applicable taxes, franchise fees or other surcharges may apply and are not included in the price. Services and pricing are subject to change. Services are subject to the terms and conditions of RCN's subscriber agreements, online policies, and other applicable terms and conditions. Programming, channel location and packaging subject to change. All RCN prices listed are monthly, recurring charges unless otherwise indicated, excluding one-time fees such as installation, administrative, On DEMAND and/or Pay-Per-View charges. Internet speeds vary and are not guaranteed. Additional charges may apply for custom or nonstandard installation. Cable TV: A digital converter is required. Phone: Regional calling area and LATA boundaries may apply. All sales subject to credit check and may require pre-payment of service or a deposit. Leased equipment must be returned to RCN if service is canceled. See our online disclosures at rcn.com for information about the services offered in your area. The names, images, and logos of featured programs are the property of their respective owners. ©2020 RCN Telecom Services (New York), LLC. All rights reserved.

*Not available for new customers.

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New York 2020 Residential Rates



Digital TV

Limited Basic ⁽¹⁾	\$34.50
Signature ⁽¹⁾	\$104.76

Premium Movie Channels

HBO	\$22.95
Showtime/The Movie Channel	\$17.95
Cinemax	\$12.95
Starz	\$13.95
HBO/Cinemax	\$22.95

Premiere Packages

Premiere Total (Includes all 4 packs)	\$25.99
Premiere Sports	\$15.99
Premiere News & Information	\$10.99
Premiere Children & Family	\$10.99
Premiere Movies & Entertainment	\$15.99

Sports Packages

NFL Red Zone (one-time fee) ⁽²⁾	\$62.99
Fox Soccer Plus	\$14.95
MLB Extra Innings	Varies
NBA League Pass	Varies
NHL Center Ice	Varies

High Definition Package

HD Expanded Tier ⁽³⁾	\$10.99
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On Demand

New Release – HD	\$5.99
New Release	\$4.99
Library Movie	\$2.99
Double Feature	\$4.99
Adult Programming	Varies
Events	Varies
Titles in Spanish	\$1.99 – \$3.99

Subscription On Demand

Eros Now	\$9.95
Filipino On Demand	\$7.95
here! On Demand	\$8.95
Too Much for TV On Demand	\$17.99
DOG TV	\$4.99

International Programming

Arabic

ART (Arab Radio & Television)	\$12.95
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Bengali

NTV	\$14.95
ATN News	\$7.95
Channel 24	\$7.95
Desh	\$7.95
ATN	\$7.95
Boishak India	\$7.95
Complete Bengali Pack	\$19.99

Chinese

CCTV-4 (China Central Television-4)	\$11.95
CTI Zhong Tian	\$11.95
CCTV-4 / CTI Zhong Tian	\$11.95

Filipino

TFC (The Filipino Channel)	\$11.95
GMA Pinoy TV	\$12.95
GMA Life TV	\$9.95
GMA Pinoy TV / TFC	\$19.95
GMA Pinoy TV / GMA Life TV / TFC	\$29.95
GMA Pinoy TV / TFC / Filipino On Demand	\$29.95
GMA Pinoy TV / GMA Life TV / TFC / Filipino On Demand	\$35.95
Mabuhay Pack	\$27.95

French

TV5 MONDE	\$9.95
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Greek

ANTENNA Satellite	\$14.95
MEGA Cosmos	\$11.95
ANTENNA Satellite / MEGA Cosmos	\$25.95
New Greek TV	\$14.95
Alpha	\$4.95
4E	\$4.95
RIK	\$4.95
Complete Greek Pack	\$39.99

Italian

RAITALIA	\$9.95
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Japanese

TV Japan	\$24.95
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Korean

MBC (Munhwa Broadcasting Corporation)	\$12.95
tvk24	\$12.95
MBC / tvk24	\$19.95

Pan-Asian

MYX (Music Video Channel)	\$4.95
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Polish

TVN24	\$14.95
ITVN	\$14.95

Portuguese

RTPi (Radio e Televisao de Portugal)	\$9.95
TV Globo Internacional	\$19.99
PFC	\$19.95
PFC / TV Globo	\$29.95

Punjabi

TV 84	\$4.95
Channel Punjab	\$4.95
Punjab TV	\$4.95
Complete Punjabi Pack	\$7.95

Russian

Elite Pack	\$24.99
Prestige Pack	\$27.99
Prestige Plus	\$32.99
Planeta (includes Russia-24)	\$9.95
RTVI	\$9.95
Channel One Russia	\$14.95
RTN (Russian Television Network of America)	\$15.95
NTV	\$15.95

South Asian

Aapka COLORS	\$14.95
SBTN	\$12.95
ITV Gold (India TV Gold)	\$9.95
Sahara Filmy	\$11.95
SONY TV	\$14.95
TV Asia	\$14.95
Zee TV	\$14.95
ITV Gold / Zee TV	\$19.95
TV Asia / Zee TV	\$24.95
TV Asia / ITV Gold	\$17.95
Sona Pack (Sony TV, Zee TV, Aapka Colors, ITV Gold, TV Asia)	\$37.99
Sona Pack Plus (All of Sona Pack + Sahara Filmy, Eros Now)	\$45.99
Chandi Pack (Zee TV, Aapka Colors, Sony TV)	\$26.99
Chandi Pack Plus (Zee TV, Eros Now, Aapka Colors, iTV Gold, TV Asia)	\$32.99

Spanish

MiVisión Lite	\$13.00
MiVisión Pack	\$17.95
MiVisión Plus	\$23.95
El Paquetón	\$17.50
Mi Cine	\$5.50
Mi Musica	\$5.50

Urdu

Filmazia	\$4.95
Dawn	\$4.95
APlus	\$4.95
ATV	\$4.95
Metro-One	\$4.95
Complete Urdu Pack	\$9.95

Internet

High-Speed Internet

Downloads up to 5 Mbps / Uploads up to 512 Kbps	\$56.00
Downloads up to 10 Mbps / Uploads up to 2 Mbps	\$72.00
Downloads up to 25 Mbps / Uploads up to 4 Kbps	\$84.00
Downloads up to 50 Mbps / Uploads up to 10 Mbps	\$101.99
Downloads up to 75 Mbps / 110 Mbps / 155 Mbps Uploads up to 15 Mbps	\$151.99
Downloads up to 330 Mbps / Uploads up to 20 Mbps	\$251.99
500 Mbps	\$91.99
GIG	\$151.99
Home WiFi Service ⁽⁹⁾	\$11.95
Modem ⁽⁶⁾	\$11.95
Gig Modem ⁽⁶⁾	\$15.00
Static IP	\$19.95
Enhanced Whole Home WiFi ⁽¹³⁾	\$9.95
Additional Whole Home WiFi beacons ⁽¹³⁾	\$5.00

Internet Security

McAfee PC Security

Triple Play Bundle Customers	Free
Non Triple Play Bundle Customers	\$3.95

McAfee Total Protection

Triple Play Bundle Customers	\$5.95
Non Triple Play Bundle Customers	\$7.95

Equipment

TiVo 2-Tuner ⁽⁴⁾	\$26.00
TiVo 4-Tuner	\$32.00
TiVo 6-Tuner ⁽⁴⁾	\$43.99
MoCA Bridge	\$3.99
Additional TiVo Preview Converters ⁽⁴⁾	\$13.00
TiVo Wireless Adapter Rental	\$2.00
DVR Converter ⁽⁵⁾	\$25.00
HD Converter	\$16.00
Standard Converter ⁽⁵⁾	\$16.00
Cable Card	\$2.00
TiVo Mini	\$13.00

Why RCN? In a word, quality.



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