

## Phone

Unlimited Calling Plan .....	\$52.00
Includes Local, Regional & Long Distance Calling and 19 Calling Features: Basic Voicemail, Caller ID Deluxe, Call Waiting, Call Waiting ID Deluxe and Three-Way Calling	
Local and Regional Plan .....	\$52.00
Includes Local and Regional Calling and 5 Calling Features: Basic Voicemail, Caller ID Deluxe, Call Waiting, Call Waiting ID Deluxe and Three-Way Calling	
Additional Lines (With Unlimited Long Distance) ....	\$20.00
Additional Lines (Local/Regional) .....	\$15.00
International Calling <sup>(1)</sup> .....	Varies
Global Saver 250 Minutes .....	\$9.95
Global Saver 500 Minutes .....	\$19.95

### Directory Listings (Not applicable to fax and computer lines)

Single Listing .....	Included
Each Additional Listing .....	\$2.50
Non-Directory Listed Service .....	\$2.25
Non-Published Service .....	\$2.75

### Directory Assistance (per call)

Local/Intralata Directory Assistance .....	\$1.25
National Directory Assistance .....	\$1.25
Reverse Directory Assistance .....	\$1.25
Directory Assistance Call Completion .....	\$0.30
Directory Assistance Surcharge .....	\$1.75
International Directory Assistance .....	\$7.94

### Phone Features

Anonymous Call Rejection .....	\$3.50
Call Block (\$1.00 Per Use) .....	\$5.60
Call Forward Variable .....	\$3.60
Call Return (\$1.00 Per Use) .....	\$5.40
Call Waiting .....	Free
Call Waiting ID Deluxe (with Call Waiting and Caller ID) .....	Free
Call Waiting Fax Ring .....	Free
Call Waiting Deactivation .....	Free
Caller ID Blocking .....	Free
Caller ID Deluxe .....	Free
Call Trace (\$3.50 Per Use) .....	N/A
Distinctive Ring 1 .....	\$4.90
Distinctive Ring 2 .....	\$7.00
Priority Call .....	\$4.30
Repeat Call .....	\$4.30
Selective Call Acceptance .....	\$3.50
Select Call Forward .....	\$3.80
Speed Dial 8 .....	\$3.50
Speed Dial 30 .....	\$3.55
Three Way Calling .....	Free
Ultra Call Forward .....	\$7.00
Voice Mail - Basic .....	Free
Voice Mail - Family .....	\$10.00
Voice Mail - Value .....	\$7.00

## Installation Fees & Other Charges

Account Activation Fee .....	\$9.99	Custom Installation/Wiring/Repair - Per 30 Minutes <sup>(8)</sup> .....	Varies
Installation (Digital TV, Phone or Internet) <sup>(7)</sup> .....	\$54.95	Service Protection Plan (Monthly) .....	\$4.95
Prewired Additional Outlet (After first 4) .....	\$14.95	Non-Pay Reconnect .....	\$40.00
Unwired Additional Outlet .....	\$35.00	Returned Check Fee .....	\$25.00
New Jack Installation .....	\$35.00	Payment by Phone Convenience Fee (Via Automated Response Unit) .....	\$4.50
Technician Visit <sup>(12)</sup> .....	\$54.95	Payment by Phone Convenience Fee (Via Representative) .....	\$6.95
Relocate Outlet .....	\$35.00	Payment by Web Convenience Fee (Via rcn.com) .....	\$1.00
Upgrade (Trip Required) .....	\$14.95	Late Fee - Video Services (on a delinquent balance of \$10 or more) .....	\$8.00
Downgrade .....	\$5.00	Late Fee - Internet Services (on a delinquent balance of \$10 or more) .....	\$9.00
Additional Converter Box Request .....	\$14.95	Late Fee - Phone Service (on a delinquent balance of \$5 or more) .....	1.25%
Customer Equipment Hook-Up - (TiVo, DVD, VCR) .....	\$14.95	Auto-pay Denial Fee .....	\$25.00
Connect Closed Caption - Equipment .....	Free	Unreturned Equipment .....	Actual Replacement Cost
Home Service - Customer Education .....	\$49.95	Name Change .....	\$12.95
Seasonal Disconnect/Reconnect .....	\$20.00	4K Technology Fee <sup>(15)</sup> .....	\$7.95/mo
Transfer of Service .....	\$49.95		
Static IP Activation .....	\$25.00		
Home Networking (1st Computer or device) <sup>(10)</sup> .....	Free		
Home Networking - (per 2nd, 3rd and 4th Computer or Device) <sup>(10)</sup> .....	\$14.95		

(1) RCN (Limited Basic/Signature Digital) Cable TV service needed to access other levels of service. Digital converter box or Cable Card required. Prices noted do not include monthly price for Digital converter box unless otherwise noted. Includes On Demand, Interactive Program Guide and music channels. Availability of certain On Demand content may depend on subscription to another service.

(2) All RCN TiVo services/products require RCN Internet service. Availability of third-party content subject to change and certain fees may apply. TiVo and the TiVo logo are trademarks or registered trademarks of TiVo Inc. and its subsidiaries worldwide. All other marks are property of their respective owners.

(3) To receive HD features and benefits, an HD television, HD converter remote control and other equipment is required. An HD-capable TV set with component, HDMI or DVI inputs that supports 1080i and meets RCN specifications for DVR service required. Advertised channels/stations may provide some non-HD programming. HD programming is limited to the programming provided to RCN in HD format by the content provider.

(4) Must subscribe to Premiere Total or Premiere Sports tier to purchase NFL RedZone; a subscription to NFL Network is also required.

(5) Modem rental is only required if subscriber does not own a cable modem.

(6) A maximum of four Dynamic IPs per household available.

(7) Additional fees may apply for unwired installation. Unwired installation refers to installs up to 125 feet from existing RCN plant, primary outlet only; does not include wall fishing.

(8) Custom work includes but is not limited to: wall fishing; extensive drop ceiling work; basement, crawlspace, attic work; removal or replacement of fixtures; relocation of drops; installation of customer owned equipment such as home theaters, DVR and High Definition TV equipment.

(9) Home networking service available for up to 4 computers and/or other computer related devices, such as gaming consoles and printers. RCN certified home networking device required.

(10) Each standard home networking installation must be within 150 feet of the RCN certified Home Networking Device and includes installation of modem/router, software, PC cards or USB adapters, computer set-up and file sharing.

(11) Please visit [www.rcn.com](http://www.rcn.com) for country-specific usage rates.

(12) After the initial installation, a \$54.95 fee may apply for additional technician visits to the home and may be in addition to other one-time charges.

(13) TiVo Premiere is no longer available to new customers.

(14) \$9.95 per month includes 1 base eero and 1 beacon eero. Each additional eero beacon is \$5.00 per month.

(15) An additional 4K Technology Fee of \$7.95/month is required to view and received 4K Linear channels and is not included in package and pricing. 4K compatible TV, equipment and an internet connection are required.

A Broadcast TV Surcharge of \$15.78 is applicable to all RCN accounts subscribing to Limited Basic Digital TV Tier and higher. A Sports Surcharge of \$15.32 is applicable to all RCN accounts subscribing to Signature Digital TV Tier and/or Premiere Tier and/or Sports Packages/Tiers. An Entertainment Networks Surcharge of \$14.85 is applicable to all RCN accounts subscribing to Signature Digital TV Tier and/or Premiere Tier and/or Premiere Movies and Entertainment and/or Premiere News and Information and/or Premiere Children and Family. A Network Access and Maintenance Fee of \$4.37 is applicable to all RCN accounts subscribing to Internet service.

**Internet download speeds are not guaranteed.** Internet download speeds are not guaranteed and may vary based on device, connection and other factors outside of RCN's control. Certain equipment may be required to receive 1 Gigabit speeds and may vary due to conditions outside of network control, including customer location. All speeds not available in all areas.

\*Rates effective February, 2020. Some restrictions may apply. Not all channels and features are available in all areas; check for availability in your area. Any additional services, such as equipment, premium channels and other tiers of service are subject to an additional charge and subject to change. Additional fees apply for taxes, franchise fees, surcharges, equipment, activation and installation that are not included as part of the package and are subject to increases. Advertised maximum download speeds may vary and are not guaranteed. Services and pricing are subject to change. Services are subject to terms and conditions of RCN's subscriber agreements, online policies, and other applicable terms and conditions. Programming, channel location and packaging subject to change. All RCN prices listed are monthly, recurring charges unless otherwise indicated, excluding one-time fees such as installation, administrative, On DEMAND and/or Pay-Per-View charges. All sales subject to credit check and may require pre-payment of service or a deposit. Leased equipment must be returned to RCN if service is canceled. See our online disclosure at [rcn.com](http://rcn.com) for information about services offered in your area. The names, images, and logos of featured programs are the property of their respective owners. ©2020 RCN Telecom Services (Lehigh Valley) LLC. All rights reserved.

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# Lehigh Valley 2020 Residential Rates



# Digital TV

Limited Basic <sup>(1)</sup> .....	\$39.50
Signature <sup>(1)</sup> .....	\$113.50

## Premium Movie Channels

Cinemax .....	\$9.95
HBO .....	\$19.95
HBO/Cinemax .....	\$21.95
Showtime/The Movie Channel .....	\$16.95
Starz .....	\$11.95

## Bundle Packages

Double Play - Internet & Phone .....	\$173.00
<small>Includes 25 Mbps Internet Service, modem and Unlimited Phone</small>	
Double Play - Digital TV & Phone .....	\$189.95
<small>Includes Signature, one digital converter box, Unlimited Phone, modem</small>	
Double Play - Digital TV & Internet .....	\$241.39
<small>Includes Signature, one digital converter box, 25 Mbps Internet Service and modem</small>	
Triple Play - Digital TV, Internet & Phone .....	\$278.95
<small>Includes Signature, one digital converter box, 25 Mbps Internet Service, modem, and Unlimited Phone</small>	

## Premiere Packages

Premiere Total (Includes all 4 packs) .....	\$31.99
Premiere Sports .....	\$20.99
Premiere News & Information .....	\$13.99
Premiere Children & Family .....	\$13.99
Premiere Movies & Entertainment .....	\$18.99

## High Definition Package

HD Expanded Tier .....	\$9.99
<small>(Includes 9 High-Definition Channels) <sup>(3)</sup></small>	

## On Demand

New Release - HD .....	\$5.99
New Release .....	\$4.99
Library Movie .....	\$2.99
Double Feature .....	\$4.99
Adult Programming .....	Varies
Events .....	Varies
Titles in Spanish .....	\$1.99 - \$3.99

## Subscription On Demand

EROS NOW On Demand .....	\$9.95
Filipino On Demand .....	\$7.95
here! On Demand .....	\$8.95
Too Much for TV On Demand .....	\$17.99
DOG TV On Demand .....	\$4.99
The Jewish Channel On Demand .....	\$6.50

## Sports Packages

NFL Red Zone <sup>(4)</sup> .....	\$62.99
MLB Extra Innings .....	Varies
NBA League Pass .....	Varies
NHL Center Ice .....	Varies

# International Programming

## Arabic

ART (Arab Radio & Television) .....	\$12.95
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## Chinese

CCTV-4 (China Central Television-4) .....	\$9.95
CTI Zhong Tian .....	\$11.95
CCTV-4 / CTI Zhong Tian .....	\$11.95

## Filipino

Filipino On Demand .....	\$7.95
Myx .....	\$4.95
TFC (The Filipino Channel) .....	\$11.95
GMA Pinoy TV .....	\$12.95
GMA Life TV .....	\$9.95
GMA Pinoy TV / TFC .....	\$19.95
GMA Pinoy TV / GMA Life TV/TFC .....	\$29.95
GMA Pinoy TV / TFC / Filipino On Demand .....	\$29.95
GMA Pinoy TV / GMA Life TV / Myx TFC / Filipino On Demand .....	\$35.95

## French

TV5 MONDE .....	\$9.95
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## Greek

ANTENNA Satellite .....	\$14.95
MEGA Cosmos .....	\$11.95
ANTENNA Satellite/MEGA Cosmos .....	\$25.95

## Italian

RAITALIA .....	\$9.95
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## Japanese

TV Japan .....	\$24.95
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## Korean

MBC (Munhwa Broadcasting Corporation) .....	\$12.95
tvk24 .....	\$12.95
MBC / tvk24 .....	\$19.95

## Pan-Asian

MYX (Music Video Channel) .....	\$4.95
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## Polish

TVN24 .....	\$9.95
ITVN .....	\$14.95
ITVN / TVN24 .....	\$19.95

## Portuguese

RTPi (Rádio e Televisão de Portugal) .....	\$9.95
TV Globo Internacional .....	\$19.99
PFC .....	\$19.95
PFC / TV Globo .....	\$29.95

## Russian

RTVI .....	\$9.95
Channel One Russia .....	\$14.95
RTN (Russian Television Network of America) .....	\$15.95
NTV .....	\$15.95

## South Asian

ITV Gold (India TV Gold) .....	\$9.95
Aapka Colors .....	\$14.95
TV Asia .....	\$14.95
Zee TV .....	\$14.95
ITV Gold / TV Asia .....	\$17.95
Zee TV / Aapka Colors .....	\$18.95
ITV Gold / Zee TV / Aapka Colors .....	\$19.95
Zee TV / TV Asia / Aapka Colors .....	\$24.95
Zee TV / ITV Gold / TV Asia / Aapka Colors .....	\$28.95

## Spanish

MiVisión Lite <sup>(1)</sup> .....	\$12.00
MiVisión Plus <sup>(1)</sup> .....	\$22.95

# Internet

## High-Speed Internet

Downloads up to 10 Mbps / Uploads up to 2 Mbps .....	\$73.99
Downloads up to 25 Mbps / Uploads up to 4 Mbps .....	\$89.99
Downloads up to 50 Mbps / Uploads up to 10 Mbps .....	\$102.99
Downloads up to 100 Mbps / Uploads up to 15 Mbps .....	\$120.99
Downloads up to 155 Mbps / Uploads up to 15 Mbps .....	\$137.99
Downloads up to 250 Mbps / Uploads up to 15 Mbps .....	\$140.99
Downloads up to 330 Mbps / Uploads up to 20 Mbps .....	\$143.99
Downloads up to 500 Mbps / Uploads up to 20 Mbps .....	\$148.99
Downloads up to 1 Gig / Uploads up to 20 Mbps .....	\$155.99
Wireless Router <sup>(9)</sup> .....	\$4.95
Modem Rental <sup>(5)</sup> .....	\$33.90
Static IP .....	\$19.95
Enhanced Whole Home WiFi <sup>(14)</sup> .....	\$9.95
Additional Whole Home WiFi beacons <sup>(14)</sup> .....	\$5.00

Other speeds and pricing no longer offered.

## Internet Security

### McAfee PC Security

Triple Play Bundle Customers .....	Free
Non Triple Play Bundle Customers .....	\$3.95

### McAfee Total Protection

Triple Play Bundle Customers .....	\$5.95
Non Triple Play Bundle Customers .....	\$7.95

# Equipment Rentals

TiVo T6 Whole Home Bundle .....	\$53.45
TiVo T6 Stand Alone .....	\$51.45
TiVo Quad Whole Home Bundle .....	\$51.40
TiVo Quad Stand Alone .....	\$36.45
TiVo Premiere Converter .....	\$24.45
Additional TiVo Outlets .....	\$18.45
Additional TiVo Mini (up to 3) .....	\$9.00
Additional TiVo Mini (4th and up) .....	\$14.95
DVR Converter .....	\$25.45
High-Definition Converter .....	\$22.45
Digital Converter .....	\$15.00
Cable Card .....	\$4.50

Why RCN? In a word, quality.



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