

Phone

Unlimited Calling Bundle ⁽⁸⁾ \$50.00
Includes Local, Regional & Long Distance Calling. Includes choice of 4 Calling Features: Basic Voicemail, Caller ID Deluxe, Call Waiting, Call Return, Repeat Dial, Call Waiting ID Deluxe, Call Forward Variable, Speed Dial 8, 3-Way Calling

Local Calling \$62.99
Long Distance Calling..... \$2.00 per line

Directory Listings (Not applicable fax and computer lines)

Non-Published Service \$4.95

Phone Features

Anonymous Call Rejection \$3.50
Call Block (\$1.00 Per Use) \$5.60
Call Forward Busy Line \$3.60
Call Forward Busy Line/Don't Answer \$3.60
Call Forward Don't Answer \$3.60
Call Forward Variable \$3.60
Call Return (*69) (\$1.00 Per Use) \$5.40
Call Waiting \$7.00
Call Waiting ID Deluxe (with Call Waiting and Caller ID) ⁽⁸⁾ Free
Call Waiting Fax Ring Free
Caller ID Number Only ⁽⁸⁾ \$7.60
Caller ID Blocking ⁽⁸⁾ \$5.60
Caller ID Name & number ⁽⁸⁾ \$8.55
Call Trace (Per Use) \$3.50
Distinctive Ring 1 \$4.90
Distinctive Ring 2 \$7.00
Priority Call \$4.30
Repeat Call (\$1.00 Per Use) \$3.50
Selective Call Acceptance \$3.50
Speed Dial 8 \$3.50
Speed Dial 30 \$3.55
Three Way Calling (\$1.00 Per Use) \$4.90
Ultra Call Forward \$7.00
Voice Mail - Basic \$7.00
Voice Mail - Family \$15.00
Voice Mail - Value \$7.00
Greeting Only Voicemail \$7.00

Installation Fees & Other Charges

Account Activation Fee \$9.99
Installation (Digital TV, Phone or Internet) ⁽⁹⁾ \$49.95
Unreturned or damaged cable modem \$37.19
Unreturned or damaged digital converter \$80.00
Unreturned or damaged remote control \$15.00
Unreturned or damaged HD converter \$300.00
Unreturned or damaged DVR converter \$525.00
Unreturned or damaged EMTA modem \$79.69
Unreturned or damaged TiVo \$525.00
Unreturned or damaged TiVo adapter \$40.00
Prewired Additional Outlet (After first 4) \$14.95
Unwired Additional Outlet \$35.00
New Jack Installation \$35.00
Technician Visit ⁽¹³⁾ \$54.95
Custom Installation/Wiring/Repair - Per 30 minutes ⁽¹⁰⁾ \$35.00
Relocate Outlet \$35.00
Relocate External/Internal Wiring - Per 30 minutes \$35.00
Change of Service (Trip Required) \$14.95
Additional Converter Box Request \$14.95
Customer Equipment Hook-Up - (TiVo, DVD, DVR) \$14.95
Home Service - Customer Education \$49.95
Connect Closed Caption - Equipment Free
Home Networking (1st Computer or device) ⁽¹¹⁾ Free

Home Networking - (2nd, 3rd and 4th Computer or Device) ⁽¹²⁾ \$49.95
Bundled Plan (Covers cable lines, phone lines, cable modem, cable outlets etc.) \$10.50
Phone Only \$2.95
Cable & Modem Only \$4.95
Non-Pay Reconnect (Trip Charge) \$49.95
Returned Check Fee \$30.00
Change of Service Free
Reconnect Office Only Free
Payment by Phone Convenience Fee (Via Automated Response Unit)..... \$4.95
Payment by Phone Convenience Fee (Via Representative)..... \$6.95
Payment by Web Convenience Fee (Via rcn.com) \$1.00
Non-Pay Restart Fee \$35.00
Non-Pay Reconnect at the Tap Fee \$49.99
Late Fee - Internet Service \$9.00
Late Fee - Phone Service 1.5%
Late Fee - Video Services..... 5.00%
Auto-pay Denial Fee \$25.00
Broadcast TV Surcharge.....\$15.78
Sports Surcharge.....\$15.32
Entertainment Networks Surcharge.....\$14.85
Network Access and Maintenance Fee \$4.35

- (1) RCN [Limited Basic/Signature Digital] Cable TV service needed to access other levels of service. Digital converter box or Cable Card required. Prices noted do not include monthly price for Digital converter box unless otherwise noted. Includes On Demand, Interactive Program Guide and music channels. Availability of certain On Demand content may depend on subscription to another service.
- (2) Must subscribe to Premiere Total or Premiere Sports tier to purchase NFL Red Zone. A subscription to NFL network is also required.
- (3) To receive HD features and benefits, an HD television, HD converter remote control and other equipment is required. An HD-capable TV set with component, HDMI or DVI inputs that supports 1080i and meets RCN specifications for DVR service required. Advertised channels/stations may provide some non-HD programming. HD programming is limited to the programming provided to RCN in HD format by the content provider.
- (4) Not available for new subscription.
- (5) Modem rental is only required if subscriber does not own a cable modem.
- (6) All RCN TiVo services/products require RCN Internet service. Availability of third-party content subject to change and certain fees may apply. TiVo boxes must be broadband connected to perform multi-room viewing. Not all programs may be transferred using the multi-room viewing feature due to the use of copy protection mechanisms under the FCC's encoding rules (47 C.F.R. 76 1904). TiVo and the TiVo logo are trademarks or registered trademarks of TiVo Inc. and its subsidiaries worldwide. All other marks are property of their respective owners.
- (7) Includes Interactive Program Guide, 45 music channels, certain digital channels, multiple screens of premium service(s) subscribed to separately, access to Pay-Per-View and RCN On Demand.
- (8) RCN does not supply Caller ID boxes. Unlimited long distance includes direct dialed calls to the Continental U.S., Alaska, Hawaii, Puerto Rico, U.S. Virgin Islands and Canada. Calls to international countries will be on a per minute basis. Other restrictions may apply. The bundle consists of \$ 48 for local phone service and \$2 for long distance services.
- (9) Additional fees may apply for unwired installation. Unwired installation refers to installs up to 125 feet from existing RCN plant, primary outlet only; does not include wall fishing.
- (10) Custom work includes but is not limited to: wall fishing; extensive drop ceiling work; basement, crawlspace, attic work; removal or replacement of fixtures; relocation of drops; installation of customer owned equipment such as home theaters, DVR and High Definition TV equipment.
- (11) Home networking service available for up to 4 computers and/or other computer related devices, such as gaming consoles and printers. RCN certified home networking device required.
- (12) Each standard home networking installation must be within 150 feet of the RCN certified Home Networking Device and includes installation of modem/router, software, PC cards or USB adapters, computer set-up and file sharing.
- (13) After initial installation, a \$49.95 fee may apply for additional technician visits to the home and may be in addition to other one-time charges.
- (14) \$9.95 per month includes 1 base eero and 1 beacon eero. Each additional eero beacon is \$5.00 per month.

A Broadcast TV surcharge of \$15.78 is applicable to all RCN cable packages with Basic Digital TV tier and higher and a Sports surcharge of \$15.32 is applicable to all RCN Cable packages with Signature Digital TV Tier and/or Sports packages/tier. An Entertainment Network surcharges of \$14.85 is applicable to all Signature Digital TV tier and/or Premiere Tier and or Premiere Movies and Entertainment and/or Premiere News and Information and /or Premiere Children and Family. Network Access and Maintenance Fee of \$4.35 is applicable to all RCN accounts subscribing to Internet service.

* **Internet download speeds are not guaranteed** and may vary based on device, connection, & other factors outside of RCN's control. Certain equipment may be required to receive 1 Gigabit speeds and may vary due to conditions outside of network control, including customer location. All speeds not available in all areas.

Rates effective January, 2020. Some restriction may apply. Not all channels, features and services are available in all areas; check for availability in your area. Some restrictions may apply. Applicable taxes, franchise fees or other surcharges may apply and are not included in the price. Services and pricing are subject to change. Services are subject to terms and conditions of RCN's subscriber agreements, online policies, and other applicable terms and conditions. Programming, channel location and packaging subject to change. All RCN prices listed are monthly, recurring charges unless otherwise indicated, excluding onetime fees such as installation, administrative, On DEMAND and/or Pay-Per-View charges. Internet speeds vary and are not guaranteed. Additional charges may apply for custom or nonstandard installation. Cable TV: A digital converter is required. Phone: Regional calling area and LATA boundaries may apply. All sales subject to credit check and may require pre-payment of service or a deposit. Leased equipment must be returned to RCN if service is canceled. See our online disclosures at rcn.com for information about services offered in your area. The names, images, and logos of featured programs are the property of their respective owners. ©2020 RCN Telecom Services of Massachusetts, LLC. All rights reserved.

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Boston 2020 Residential Rates



Digital TV

Limited Basic ⁽¹⁾	\$19.50
Signature ⁽¹⁾	\$102.04
Premiere Cable TV (Includes Encore) ⁽¹⁾	\$29.99

Premium Movie Channels

HBO	\$22.95
Showtime/The Movie Channel	\$17.95
Cinemax	\$9.99
Starz	\$12.95

Premiere Packages

Premiere Total (Includes all 4 packs)	\$33.99
Premiere Sports	\$16.99
Premiere News & Information	\$11.99
Premiere Children & Family	\$11.99
Premiere Movies & Entertainment	\$15.99

Sports Packages

NFL Red Zone (one-time fee) ⁽²⁾	\$62.99
Fox Soccer Plus	\$14.95
MLB Extra Innings	Varies
NBA League Pass	Varies
NHL Center Ice	Varies

High Definition Package

HD Tier (included with converter box fee)	
HD Expanded Tier (includes 4 High-Definition Channels) ⁽³⁾	\$9.99

On Demand

New Release - HD	\$6.99
New Release	\$4.99
Library Movie	\$2.99 and up
Adult Programming	Varies
Events	Varies
Titles in Spanish	\$1.99 - \$3.99

Subscription On Demand

WWE Classics On Demand	\$7.99
EROS NOW On Demand	\$9.95
Filipino On Demand	\$9.95
here! On Demand	\$8.95
Too Much for TV On Demand	\$17.99
DOG TV	\$4.99

International Programming

Arabic

ART (Arab Radio & Television)	\$12.95
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Chinese

CCTV-4 (China Central Television-4)	\$9.95
CTI Zhong Tian	\$11.95

Filipino

TFC (The Filipino Channel)	\$11.95
GMA Pinoy TV	\$12.95
GMA Life TV	\$9.95
GMA Pinoy TV / TFC	\$19.95
GMA Pinoy TV / GMA Life TV / TFC	\$29.95
GMA Pinoy TV / TFC / Filipino On Demand	\$29.95
GMA Pinoy TV / GMA Life TV / TFC / Filipino On Demand	\$35.95

French

TV5 MONDE	\$9.95
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Greek

ANTENNA Satellite (ANT1)	\$14.95
Mega Cosmos	\$11.95
ANT1/Mega Cosmos	\$25.95

Italian

Sky TG24	\$2.95
RAITALIA	\$9.95
Sky TG24 / RAITALIA	\$11.95

Korean

tkv24	\$12.95
MBC (Munhwa Broadcasting Corporation)	\$12.95
MBC/tkv24	\$19.95

Polish

TVN24	\$9.95
ITVN	\$14.95
TVN24/ITVN	\$19.95

Portuguese

RTPi (Radio e Televisao de Portugal)	\$6.95
TV Globo Internacional	\$19.99
PFC	\$19.95
TV Record Internacional	\$15.95

Russian

C1R (Channel One Russia)	\$14.95
RTN (Russian Television Network of America)	\$15.95
NTV America	\$15.95
Channel One Russia / NTV America / RTN	\$28.95

South Asian

Bollywood Hits ON DEMAND - South Asian	\$9.95
ITV Gold (India TV Gold)	\$9.95
Aapka COLORS	\$14.95
TV Asia	\$14.95
Zee TV	\$14.95
ITV / TV Asia	\$17.95
ITV / ZeeTV / Aapka COLORS	\$19.95
TV Asia / ZeeTV / Aapka COLORS	\$24.95

Spanish

MiVisión Lite	\$13.00
MiVisión Plus	\$23.95
El Paquetón	\$17.50

Internet

High-Speed Internet

Downloads up to 10 Mbps / Uploads up to 2 Mbps	\$69.99
Downloads up to 50 Mbps / Uploads up to 10 Mbps	\$79.99
Downloads up to 100 Mbps / Uploads up to 15 Mbps	\$99.99
Downloads up to 110 Mbps / Uploads up to 15 Mbps	\$109.99
Downloads up to 155 Mbps / Uploads up to 15 Mbps	\$129.99
Downloads up to 250 Mbps / Uploads up to 15 Mbps	\$134.99
Downloads up to 330 Mbps / Uploads up to 20 Mbps	\$139.99
Downloads up to 500 Mbps / Uploads up to 20 Mbps	\$144.99
Downloads up to 1 Gig/ Uploads up to 20 Mbps	\$149.99
Cable Modem Rental ⁽⁵⁾	\$14.95
Wireless Router Rental	\$14.95
Static IP	\$19.95
Home Networking	\$4.95
Multi-User (package includes 3 additional dynamic addresses)	\$11.95
Enhanced Whole Home WiFi ⁽¹⁴⁾	\$9.95
Additional Whole Home WiFi beacons ⁽¹⁴⁾	\$5.00

Internet Security

McAfee Security - Triple	\$5.95
McAfee Security - Non-triple	\$7.95

Equipment

TiVo Mini /Ebox	\$16.45
Whole Home 6 Tuner powered by TiVo ⁽⁶⁾	\$48.45
HD Converter powered by TiVo ⁽⁶⁾	\$19.95
4 Tuner DVR powered by TiVo	\$30.95
DVR powered by TiVo ⁽⁶⁾	\$21.95
Converter powered by TiVo ⁽⁶⁾	\$15.95
Every Room powered by TiVo	\$10.00
DVR Converter ⁽⁷⁾	\$25.45
HD Converter	\$20.45
Standard Converter ⁽⁷⁾	\$16.45
Cable Card	\$10.00
DOCSIS 3.0 Modem	\$43.49
DOCSIS 3.0 EMTA	\$82.50
RCN TiVo Quad	\$330.00
RCN TiVo HD PREV 1	\$220.00
MOCHA BRIDGE ECB 2500	\$38.00
MOCHA BRIDGE ECB 2200	\$38.00

Why RCN? In a word, quality.



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