

Phone

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|---|---------|
| Unlimited Calling Plan | \$50.00 |
| Includes Local, Regional & Long Distance Calling and 18 Calling Features: Basic Voicemail, Caller ID Deluxe, Call Waiting, Call Waiting ID Deluxe and Three-Way Calling | |
| Additional Lines | \$20.00 |

Directory Listings

(Not applicable to fax and computer lines)

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|------------------------------------|----------|
| Single Listing | Included |
| Each Additional Listing | \$2.50 |
| Non-Directory Listed Service | \$1.50 |
| Non-Published Service | \$2.50 |

Directory Assistance (per call)

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| Local / Intralata Directory Assistance | \$1.25 |
| National Directory Assistance | \$1.25 |
| Reverse Directory Assistance | \$1.25 |
| Directory Assistance Call Completion | \$0.50 |
| Directory Assistance Surcharge | \$1.75 |
| International Directory Assistance | \$7.94 |
| International Calling ⁽¹⁰⁾ | Varies |

Phone Features

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| Anonymous Call Rejection | \$3.50 |
| Call Block (\$1.00 Per Use) | \$5.60 |
| Call Forwarding Busy Line | \$3.60 |
| Call Forwarding Busy Line / Don't Answer | \$3.60 |
| Call Forwarding Don't Answer | \$3.60 |
| Call Forward Variable | \$3.60 |
| Call Return (\$1.00 Per Use) | \$5.40 |
| Call Waiting | \$7.00 |
| Call Waiting ID Deluxe (with Call Waiting and Caller ID) | Free |
| Call Waiting Number only | \$7.60 |
| Caller ID Blocking | \$5.60 |
| Caller ID Name & Number | \$8.55 |
| Call Trace (\$2.50 Per Use) | N / A |
| Distinctive Ring 1 | \$4.90 |
| Distinctive Ring 2 | \$7.00 |
| Priority Call | \$4.30 |
| Repeat Call (\$1.00 Per Use) | \$4.30 |
| Selective Call Acceptance | \$3.50 |
| Speed Dial 8 | \$3.50 |
| Speed Dial 30 | \$3.55 |
| Three Way Calling (\$1.00 Per Use) | \$4.90 |
| Ultra Call Forward | \$7.00 |
| Voice Mail - Basic | \$7.00 |
| Voice Mail - Family | \$10.00 |
| Voice Mail - Value | \$7.00 |
| Phone Modem Rental | \$10.00 |

Installation Fees & Other Charges

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|--|---------|--|-------------------------|
| Account Activation Fee | \$9.99 | RCN Service Protection Plan (Monthly) | \$4.95 |
| Installation (Digital TV, Phone or Internet) ⁽⁷⁾ | \$49.95 | Non-Pay Reconnect | \$35.00 |
| Prewired Additional Outlet (After first 4) | \$14.95 | Returned Check Fee | \$25.00 |
| Unwired Additional Outlet | \$35.00 | NSF for Credit Cards used for auto payment | \$25.00 |
| New Jack Installation | \$35.00 | Payment by Phone Convenience Fee (Via Automated Response Unit) | \$4.50 |
| Custom Installation / Wiring / Repair - Per 30 Minutes ⁽⁷⁾ | \$35.00 | Payment by Phone Convenience Fee (Via Representative) | \$6.95 |
| Technician Visit ⁽¹¹⁾ | \$54.95 | Payment by Web Convenience Fee (Via www.rcn.com) | \$1.00 |
| Relocate Outlet | \$35.00 | Late Fee - Internet Services | \$9.00 |
| Upgrade (Trip Required) | \$29.95 | (on a delinquent balance of \$10 or more) | |
| Downgrade | \$5.00 | Late Fee - Video & Phone Services | 1.50% |
| Additional Converter Box Request | \$14.95 | (on a delinquent balance of \$5 or more) | |
| Customer Equipment Hook-Up - (TiVo, DVD, VCR) | \$14.95 | Auto-pay Denial Fee | \$25.00 |
| Connect Closed Caption - Equipment | Free | Broadcast TV Surcharge | \$9.03 |
| Home Service - Customer Education | \$49.95 | Sports Surcharge | \$7.82 |
| Seasonal Disconnect / Reconnect | \$20.00 | Cable Entertainment Networks Surcharge | \$7.10 |
| Transfer of Service | Free | Network Access and Maintenance Fee | \$1.97 |
| Static IP Activation | \$25.00 | Unreturned Equipment | Actual Replacement Cost |
| Home Networking (1st Computer or device) ⁽⁹⁾ | Free | Name Change | \$12.95 |
| Home Networking - (per 2nd, 3rd and 4th Computer or device) ⁽⁹⁾ | \$14.95 | Municipal Construction Surcharge | \$2.99 |
| | | Account Activation Fee | \$9.99 |

Seasonal Monthly Rates

Put your RCN service on hold for a low monthly rate

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|-------------|--------|-------------|--------|
| Cable | \$4.95 | Phone | \$9.99 |
| Data | \$3.95 | | |

(1) RCN [Limited Basic/Signature Digital] Cable TV service needed to access other levels of service. Digital converter box or Cable Card required. Prices noted do not include monthly price for Digital converter box unless otherwise noted. Includes On DEMAND, Interactive Program Guide and music channels. Availability of certain On Demand content may depend on subscription to another service.

(2) All RCN TiVo services/products require RCN Internet service. Availability of third-party content subject to change and certain fees may apply. TiVo boxes must be broadband connected to perform multi-room viewing. Not all programs may be transferred using the multi-room viewing feature due to the use of copy protection mechanisms under the FCC's encoding rules (47 C.F.R. 76.1904). TiVo and the TiVo logo are trademarks or registered trademarks of TiVo Inc. and its subsidiaries worldwide. All other marks are property of their respective owners

(3) To receive HD features and benefits, an HD television, HD converter remote control and other equipment is required. An HD-capable TV set with component, HDMI or DVI inputs that supports 1080i and meets RCN specifications for DVR service required. Advertised channels/stations may provide some non-HD programming. HD programming is limited to the programming provided to RCN in HD format by the content provider.

(4) Must subscribe to Premiere Total or Premiere Sports tier to purchase NFL RedZone; A subscription to NFL network is also required.

(5) Modem rental is only required if subscriber does not own a cable modem.

(6) Additional fees may apply for unwired installation. Unwired installation refers to installs up to 125 feet from existing RCN plant, primary outlet only; does not include wall fishing.

(7) Custom work includes, but is not limited to, wall fishing, extensive drop ceiling work; basement, crawlspace, attic work; removal or replacement of fixtures; relocation of drops; installation of customer owned equipment, such as home theatres, DVR and High Definition TV equipment.

(8) Home networking service available for up to 4 computers and/or other computer related devices, such as gaming consoles and printers. RCN certified home networking device required.

(9) Each standard home networking installation must be within 150 feet of the RCN certified Home Networking Device and includes installation of modem/router, software, PC cards or USB adapters, computer set-up and file sharing.

(10) Please visit www.rcn.com for country-specific usage rates.

(11) After the initial installation, a \$49.95 fee may apply for additional technician visits to the home and may be in addition to other one-time charges.

(12) \$9.95 per month includes 1 base eero and 1 beacon eero. Each additional eero beacon is \$5.00 per month.

A Broadcast TV Surcharge of \$9.03 is applicable to all RCN cable packages with Basic Digital TV Tier and higher and a Sports Surcharge of \$7.82 is applicable to all RCN cable packages with Signature Digital TV Tier and/or Premier Tier and/or Sports Packages/Tiers. An Entertainment Networks Surcharge of \$7.10 is applicable to all RCN cable packages with Signature Digital TV tier and/or Premiere Tier and/or Premiere Movies and Entertainment and/or Premiere News and Information and/or Premiere Children and Family. Network Access and Maintenance Fee of \$1.97 is applicable to all RCN accounts subscribing to Internet service.

Internet download speeds are not guaranteed and may vary based on device, connection, & other factors outside of RCN's control. Certain equipment may be required to receive 1 Gigabit speeds and may vary due to conditions outside of network control, including customer location. All speeds not available in all areas.

*Rates effective August 2018. Some restrictions may apply. Not all channels and features are available in all areas; check for availability in your area. Any additional services, such as equipment, premium channels and other tiers of service are subject to an additional charge and subject to change. Additional fees apply for taxes, franchise fees, surcharges, equipment, activation and installation that are not included as part of the package and are subject to increases. Advertised maximum download speeds may vary and are not guaranteed. Services and pricing are subject to change. Services are subject to terms and conditions of RCN's subscriber agreements, online policies, and other applicable terms and conditions. Programming, channel location and packaging subject to change. All RCN prices listed are monthly, recurring charges unless otherwise indicated, excluding one-time fees such as installation, administrative, On DEMAND and/or Pay-Per-View charges. All sales subject to credit check and may require pre-payment of service or a deposit. Leased equipment must be returned to RCN if service is cancelled. See our online disclosure at rcn.com for information about services offered in your area. The names, images, and logos of featured programs are the property of their respective owners. © 2018 RCN Telecom Services, (Chicago) LLC. All rights reserved.

1.800.RING.RCN | rcn.com



Chicago 2018 Residential Rates



Digital TV

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|------------------------------------|----------|
| Limited Basic ⁽¹⁾ | \$34.50 |
| Signature ⁽¹⁾ | \$109.95 |

Premium Movie Channels

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| HBO | \$21.00 |
| Showtime / The Movie Channel | \$16.95 |
| Cinemax | \$10.95 |
| Starz | \$11.95 |
| HBO / Cinemax | \$21.95 |

Premiere Packages

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|---|---------|
| Premiere Total (Includes all 4 packs) | \$24.00 |
| Premiere Sports..... | \$13.99 |
| Premiere News & Information | \$6.99 |
| Premiere Children & Family..... | \$6.99 |
| Premiere Movies & Entertainment | \$11.99 |

High Definition Package

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| HD Expanded Tier (Includes 7 High-Definition Channels) ⁽³⁾ | \$9.99 |
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On Demand

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|-------------------------|-----------------|
| New Release - HD | \$5.99 |
| New Release | \$4.99 |
| Library Movie..... | \$2.99 |
| Double Feature..... | \$4.99 |
| Adult Programming | \$13.99 |
| Events..... | Varies |
| Titles in Spanish | \$1.99 - \$3.99 |

Subscription On Demand

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|---------------------------------|---------|
| WWE Classics On Demand | \$7.99 |
| EROS NOW On Demand | \$9.95 |
| Filipino On Demand..... | \$7.95 |
| here! On Demand | \$8.95 |
| Too Much for TV On Demand | \$17.99 |
| Disney Channel On Demand | \$4.99 |
| DOG TV | \$4.99 |

Sports Packages

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|-----------------------------------|---------|
| NFL Red Zone ⁽⁴⁾ | \$59.99 |
| MLB Extra Innings..... | Varies |
| NBA League Pass | Varies |
| NHL Center Ice | Varies |

International Programming

Arabic

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|-------------------------------------|---------|
| ART (Arab Radio & Television) | \$12.95 |
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Chinese

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| CCTV-4 (China Central Television-4)..... | \$9.95 |
| CTI Zhong Tian | \$11.95 |

Filipino

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|---|---------|
| TFC (The Filipino Channel) | \$11.95 |
| GMA Pinoy TV | \$12.95 |
| GMA Life TV | \$9.95 |
| GMA Pinoy TV / TFC..... | \$19.95 |
| GMA Pinoy TV / GMA Life TV / TFC | \$29.95 |
| GMA Pinoy TV / TFC / Filipino On Demand..... | \$29.95 |
| GMA Pinoy TV / GMA Life TV / TFC / Filipino On Demand..... | \$35.95 |

French

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| TV5 MONDE..... | \$9.95 |
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Greek

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| ANTENNA Satellite..... | \$14.95 |
| MEGA Cosmos | \$11.95 |
| ANTENNA Satellite / MEGA Cosmos | \$25.95 |

Italian

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|---------------------------|---------|
| Sky TG24 | \$2.95 |
| RAITALIA | \$9.95 |
| RAITALIA / Sky TG24 | \$11.95 |

Japanese

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| TV Japan..... | \$24.95 |
|---------------|---------|

Korean

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| MBC (Munhwa Broadcasting Corporation)..... | \$12.95 |
| tvk24..... | \$12.95 |
| MBC / tvk24 | \$19.95 |

Pan-Asian

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|---------------------------------|--------|
| MYX (Music Video Channel) | \$4.95 |
|---------------------------------|--------|

Polish

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|--------------------|---------|
| TVN24..... | \$9.95 |
| ITVN..... | \$14.95 |
| ITVN / TVN24 | \$19.95 |

Portuguese

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| RTPI (Radio e Televisao de Portugal) | \$9.95 |
| TV Globo Internacional..... | \$19.99 |
| PFC | \$19.95 |
| PFC / TV Globo | \$29.95 |

Russian

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|---|---------|
| RTVI | \$9.95 |
| Channel One Russia | \$14.95 |
| RTN (Russian Television Network of America) | \$15.95 |
| NTV | \$15.95 |
| RTVI / Channel One Russia / RTN / NTV America..... | \$28.95 |

South Asian

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|--------------------------------|---------|
| ITV Gold (India TV Gold) | \$9.95 |
| STAR India GOLD | \$9.95 |
| STAR ONE | \$9.95 |
| STAR India PLUS | \$11.95 |
| Aapka COLORS..... | \$14.95 |
| TV Asia..... | \$14.95 |
| Zee TV | \$14.95 |
| ITV / Zee TV | \$19.95 |
| TV Asia / Zee TV | \$24.95 |

Spanish

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|---------------------|---------|
| MiVisión Lite | \$13.00 |
| MiVisión Plus | \$23.95 |

Internet

High-Speed Internet

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| Downloads up to 25 Mbps | \$87.99 |
| Downloads up to 50 Mbps..... | \$101.99 |
| Downloads up to 155 Mbps..... | \$131.99 |
| Downloads up to 330 Mbps..... | \$139.99 |
| Downloads up to 1 Gig | \$149.99 |
| HomeLan Service and / or Wireless Router..... | \$6.95 |
| Modem ⁽⁵⁾ | \$10.00 |
| 3:1 Modem | \$10.00 |
| 3:1 Modem | \$10.00 |
| Static IP..... | \$9.95 |
| Additional E-mail Account | \$3.95 |
| RCN Backup..... | \$4.99 |
| Enhanced Whole Home WiFi ⁽¹²⁾ | \$9.95 |
| Additional Whole Home WiFi beacons ⁽¹²⁾ | \$5.00 |

Internet Security

McAfee PC Security

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|---------------------------------------|--------|
| Triple Play Bundle Customers | Free |
| Non Triple Play Bundle Customers..... | \$3.95 |

McAfee Total Protection

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|--|--------|
| Triple Play Bundle Customers | \$5.95 |
| Non Triple Play Bundle Customers | \$7.95 |

Equipment

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|---|---------|
| Standard Converter | \$10.95 |
| HD Box ⁽³⁾ | \$14.95 |
| DVR Converter ⁽³⁾ | \$21.95 |
| TiVo Wireless Adapter Rental | \$2.00 |
| TiVo Ethernet Bridge | \$2.99 |
| TiVo Stream ⁽²⁾ | \$4.95 |
| TiVo Mini ⁽²⁾ | \$11.95 |
| Additional TiVo Preview Converters ⁽²⁾ | \$14.95 |
| TiVo Premiere ⁽²⁾ | \$17.95 |
| TiVo Quad Premiere ⁽²⁾ | \$27.95 |
| TiVo Whole Home Bundle ⁽²⁾ | \$39.90 |
| TiVo T-6 ⁽²⁾ | \$42.95 |
| TiVo T6 Whole Home ⁽²⁾ | \$54.90 |

Why RCN? In a word, quality.



1.800.RING.RCN | rcn.com