

## Phone

<sup>(1)</sup> RCN [Limited Basic/Signature Digital] Cable TV service needed to access other levels of service. Digital converter box or Cable Card required. Prices noted do not include monthly price for Digital converter box unless otherwise noted. Includes On DEMAND, Interactive Program Guide and music channels. Availability of certain On Demand content may depend on subscription to another service.

<sup>(2)</sup> RCN TiVo Premiere requires RCN Internet service. Availability of third-party content subject to change and certain fees may apply. TiVo and the TiVo logo are trademarks or registered trademarks of TiVo Inc. and its subsidiaries worldwide. All other marks are property of their respective owners.

<sup>(3)</sup> To receive HD features and benefits, an HD television, HD converter remote control and other equipment is required. An HD-capable TV set with component, HDMI or DVI inputs that supports 1080i and meets RCN specifications for DVR service required. Advertised channels/stations may provide some non-HD programming. HD programming is limited to the programming provided to RCN in HD format by the content provider.

<sup>(4)</sup> Must subscribe to Premiere Total or Premiere Sports tier to purchase NFL RedZone; A subscription to NFL network is also required.

<sup>(5)</sup> Modem rental is only required if subscriber does not own a cable modem.

<sup>(6)</sup> A maximum of four Dynamic IPs per household available.

<sup>(7)</sup> Additional fees may apply for unwired installation. Unwired installation refers to installs up to 125 feet from existing RCN plant, primary outlet only; does not include wall fishing.

<sup>(8)</sup> Custom work includes, but is not limited to, wall fishing, extensive drop ceiling work; basement, crawlspace, attic work; removal or replacement of fixtures; relocation of drops; installation of customer owned equipment, such as home theatres, PVR and High Definition TV equipment.

<sup>(9)</sup> Home networking service available for up to 4 computers and/or other computer related devices, such as gaming consoles and printers. RCN certified home networking device required.

<sup>(10)</sup> Each standard home networking installation must be within 150 feet of the RCN certified Home Networking Device and includes installation of modem/router, software, PC cards or USB adapters, computer set-up and file sharing.

<sup>(11)</sup> Please visit [www.rcn.com](http://www.rcn.com) for country-specific usage rates.

<sup>(12)</sup> After the initial installation, a \$49.95 fee may apply for additional technician visits to the home and may be in addition to other one-time charges.

\*Rates effective March 2011. Some restrictions may apply. Not all channels and features are available in all areas; check for availability in your area. Applicable taxes, franchise fees or other surcharges may apply. Services and pricing are subject to change. Services are subject to terms and conditions of RCN's subscriber agreements, online policies, and other applicable terms and conditions. Programming, channel location and packaging subject to change. All RCN prices listed are monthly, recurring charges unless otherwise indicated, excluding one-time fees such as installation, administrative, Video On DEMAND and/or Pay-Per-View charges. All sales subject to credit check and may require pre-payment of service or a deposit. Leased equipment must be returned to RCN if service is cancelled. The names, images, and logos of featured programs are the property of their respective owners.

## Installation Fees & Other Charges

<b>Unlimited Calling Plan</b> .....	\$50.00
Includes Local, Regional & Long Distance Calling and 5 free calling features: Basic Voicemail, Caller ID Deluxe, Call Waiting, Call Waiting ID Deluxe and Three-Way Calling	
<b>Local and Regional Plan</b> .....	\$45.00
Includes Local and Regional Calling and 5 free calling features: Basic Voicemail, Caller ID Deluxe, Call Waiting, Call Waiting ID Deluxe and Three-Way Calling	
<b>Additional Lines</b> .....	\$15.00

### Directory Listings (Not applicable fax and computer lines)

	DC	MD	VA
<b>Single Listing</b> .....	Included	Included	Included
<b>Each Additional Listing</b> .....	\$2.17	\$1.72	\$1.35
<b>Non-Directory Listed Service</b> .....	\$0.54	\$1.72	\$1.29
<b>Non-Published Service</b> .....	\$1.02	\$1.89	\$2.07

### Domestic Directory Assistance (per call)

	DC	MD	VA
<b>Local/Intralata Directory Assistance</b> ....	\$1.25	\$1.25	\$0.36
<b>National Directory Assistance</b> .....	\$1.25	\$1.25	\$1.25
<b>Reverse Directory Assistance</b> .....	\$1.25	\$1.25	\$1.25
<b>Directory Assistance Call Completion</b> ..	\$0.30	\$0.30	\$0.30
<b>Directory Assistance Surcharge</b> .....	\$1.75	\$1.75	\$1.75
<b>International Directory Assistance</b> ....	\$7.94	\$7.94	\$7.94
<b>International Calling</b> <sup>(11)</sup> .....			

### Phone Features

	DC/MD	VA
<b>Anonymous Call Rejection</b> .....	\$3.50	\$3.00
<b>Call Block (\$1.00 Per Use)</b> .....	\$5.60	\$5.60
<b>Call Forward Busy Line</b> .....	\$3.50	\$2.00
<b>Call Forward Busy Line/Don't Answer</b> .....	\$3.50	\$3.50
<b>Call Forward Don't Answer</b> .....	\$3.50	\$2.00
<b>Call Forward Variable</b> .....	\$3.60	\$3.60
<b>Call Return (\$1.00 Per Use)</b> .....	\$5.40	\$5.40
<b>Call Waiting</b> .....	Free	Free
<b>Call Waiting ID Deluxe (with Call Waiting and Caller ID)</b> .....	Free	Free
<b>Call Waiting Fax Ring</b> .....	Free	Free
<b>Call Waiting Deactivation</b> .....	Free	Free
<b>Caller ID Blocking</b> .....	Free	Free
<b>Caller ID Deluxe</b> .....	Free	Free
<b>Call Trace (\$1.00 Per Use)</b> .....	\$3.50	\$3.50
<b>Distinctive Ring 1</b> .....	\$4.90	\$4.90
<b>Distinctive Ring 2</b> .....	\$7.00	\$4.50
<b>Priority Call</b> .....	\$4.30	\$4.30
<b>Repeat Call</b> .....	\$4.30	\$4.30
<b>Selective Call Acceptance</b> .....	\$3.50	\$3.50
<b>Select Call Forward</b> .....	\$3.80	\$3.80
<b>Speed Dial 8</b> .....	\$3.50	\$1.50
<b>Speed Dial 30</b> .....	\$3.55	\$3.55
<b>Three Way Calling</b> .....	Free	Free
<b>Ultra Call Forward</b> .....	\$7.00	\$7.00
<b>Voice Mail - Basic</b> .....	Free	Free
<b>Voice Mail - Family</b> .....	\$10.00	\$7.00
<b>Voice Mail - Value</b> .....	\$7.00	\$6.00

<b>Installation (Digital TV, Phone or Internet)</b> <sup>(7)</sup> .....	\$49.95
<b>Prewired Additional Outlet (After first 4)</b> .....	\$14.95
<b>Unwired Additional Outlet</b> .....	\$35.00
<b>New Jack Installation</b> .....	\$35.00
<b>Additional Technician Visit</b> <sup>(12)</sup> .....	\$49.95
<b>Relocate Outlet</b> .....	\$35.00
<b>Upgrade (Trip Required)</b> .....	\$14.95
<b>Downgrade</b> .....	\$5.00
<b>Additional Converter Box Request</b> .....	\$14.95
<b>Customer Equipment Hook-Up - (TiVo, DVD, VCR)</b> .....	\$14.95
<b>Connect Closed Caption - Equipment</b> .....	Free
<b>Home Service - Customer Education</b> .....	\$49.95
<b>Seasonal Disconnect/Reconnect</b> .....	\$20.00
<b>Transfer of Service</b> .....	\$49.95
<b>Static IP Activation</b> .....	\$25.00
<b>Home Networking (1st Computer or Device)</b> <sup>(10)</sup> .....	Free
<b>Home Networking - (2nd, 3rd and 4th Computer or Device)</b> <sup>(10)</sup> .....	\$14.95 each
<b>Custom Installation/Wiring/Repair (Per 30 Minutes)</b> <sup>(8)</sup> .....	\$35.00
<b>Wire Maintenance (Monthly)</b> .....	\$4.95
<b>Non-Pay Reconnect</b> .....	\$35.00
<b>Returned Check Fee</b> .....	\$25.00
<b>Payment by Phone Processing Fee (Via Automated Response Unit)</b> .....	\$4.50
<b>Payment by Phone Processing Fee (Via Representative)</b> .....	\$6.95
<b>Payment by Web Processing Fee (Via <a href="http://www.rcn.com">www.rcn.com</a>)</b> .....	\$1.00
<b>Late Fee - Video &amp; Internet Services</b> .....	\$5.00
(on a delinquent balance of \$10.00 or more)	
<b>Late Fee - Phone Service</b> .....	1.50%
(on a delinquent balance of \$10.00 or more - Not charged in Washington, D.C.)	
<b>Unreturned Equipment</b> .....	Actual Replacement Cost
<b>Name Change</b> .....	\$12.95

Digital TV / Internet / Phone



March 2011 | Residential Rate Card | Falls Church



## Digital TV

Limited Basic <sup>(1)</sup>	\$22.97
Signature <sup>(1)</sup>	\$73.50

### Premium Movie Channels

HBO	\$19.95
Showtime/The Movie Channel	\$16.95
Cinemax	\$8.95
Starz	\$11.95
Showtime/The Movie Channel/Starz	\$21.95

### Bundle Packages

Double Play - Internet & Phone	\$119.99
Includes 15 Mbps Internet Service and Unlimited Phone	
Double Play - Digital TV & Internet	\$180.39
Includes Signature, TiVo, Showtime, TMC and 15 Mbps Internet Service	
Triple Play - Digital TV, Internet & Phone	\$220.39
Includes Signature, High Definition, (HD) converter box, Showtime, TMC, 15 Mbps Internet Service and Unlimited Phone	

### Premiere Packages

Premiere Total (Includes all 4 packs)	\$18.95
Premiere Sports	\$8.99
Premiere News & Information	\$5.99
Premiere Family & Kids	\$5.99
Premiere Entertainment	\$10.99

### High Definition Package

HD Service (Includes service and box) <sup>(3)</sup>	\$9.95
HD Expanded Tier (Includes 8 High-Definition Channels) <sup>(3)</sup>	\$8.99

### Video On Demand

New Release - HD	\$5.99
New Release	\$4.99
Library Movie	\$2.99
Double Feature	\$4.99
Adult Programming	Varies
Events	Varies
Titles in Spanish	\$1.99 - \$3.99

### Subscription Video On Demand

WWE Classics On Demand	\$7.95
The Jewish Channel	\$6.50
Bollywood Hits On Demand	\$9.95
Filipino On Demand	\$7.95
here! On Demand	\$8.95
Anime Network On Demand	\$6.99
Too Much for TV On Demand	\$17.99
Disney Channel Video On Demand	\$4.99

## Digital TV

### Sports Packages

NFL Red Zone <sup>(4)</sup>	\$49.99
Go!TV (English-language version)	\$1.99
ESPN GamePlan (College Football)	Varies
ESPN Full Court (College Basketball)	Varies
MLB Extra Innings	Varies
NBA League Pass	Varies
MLS Direct Kick	Varies
NHL Center Ice	Varies

## Premium International Programming

### Arabic

ART (Arab Radio & Television)	\$12.95
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### Chinese

CCTV-4 (China Central Television)	\$9.95
CCTV-4/CTI Zhong Tian	\$11.95

### Filipino

TFC (The Filipino Channel)	\$11.95
GMA Pinoy TV	\$12.95
GMA Life TV	\$9.95
GMA Pinoy TV/TFC	\$19.95
GMA Pinoy TV/GMA Life TV/TFC	\$29.95
GMA Pinoy TV/TFC/Filipino On Demand	\$29.95
GMA Pinoy TV/GMA Life TV/TFC/Filipino On Demand	\$35.95

### French

TV5 MONDE	\$9.95
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### Greek

ANTENNA Satellite (ANTI)	\$14.95
MEGA Cosmos	\$11.95
ANTENNA Satellite/MEGA Cosmos	\$25.95

### Italian

Sky TG24	\$2.95
RAITALIA	\$9.95
RAITALIA/Sky TG24	\$11.95

### Japanese

TV Japan	\$24.95
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### Korean

MBC (Munhwa Broadcasting Corporation)	\$12.95
tvk24	\$12.95
MBC/tvk24	\$19.95

### Pan-Asian

MYX (Music Video Channel)	\$4.95
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### Polish

TVN24	\$9.95
ITVN	\$14.95
ITVN/TVN24	\$19.95

### Portuguese

RTPi (Rádio e Televisão de Portugal)	\$9.95
TV Globo Internacional	\$19.99
PFC	\$19.95
PFC/TV Globo	\$29.95

## Premium International Programming

### Russian

RTVI	\$9.95
RTVI Plus	\$9.95
RTVI/RTVI Plus	\$14.95
C1R (Channel One Russia)	\$14.95
RTN (Russian Television Network of America)	\$15.95
NTV America	\$15.95
RTVI/RTVI Plus/C1R/RTN/NTV America	\$28.95

### South Asian

ITV (India TV)	\$9.95
STAR India GOLD	\$9.95
STAR ONE	\$9.95
STAR India PLUS	\$11.95
TV Asia	\$14.95
Zee TV	\$14.95
ITV/Zee TV	\$19.95
Zee TV/TV Asia	\$19.95
STAR India GOLD/STAR ONE/STAR India PLUS	\$21.95
STAR India GOLD/STAR ONE/STAR India PLUS/ITV	\$26.95
STAR India GOLD/STAR ONE/STAR India PLUS/TV Asia	\$27.95
STAR India GOLD/STAR ONE/STAR India PLUS/Zee TV	\$34.95
STAR India GOLD/STAR ONE/STAR India PLUS/Zee TV/TV Asia/ITV	\$39.95

### Spanish

MiVisión Lite	\$12.00
MiVisión Plus	\$22.95
El Paquetón	\$17.50

## Equipment

TiVo Premiere Converter <sup>(2)</sup>	\$19.95
Additional TiVo Converters <sup>(2)</sup>	\$12.95
TiVo Wireless Adapter Rental	\$2.00
Standard Converter	\$4.95
DVR Converter	\$17.95
Cable Card	\$1.50

## Internet

### High-Speed Internet

Downloads up to 40 Mbps/Uploads up to 5 Mbps	\$64.00
Downloads up to 60 Mbps/Uploads up to 6 Mbps	\$89.00
HomeLan Service <sup>(9)</sup>	\$4.95
Modem <sup>(5)</sup>	\$5.99
Static IP	\$19.95
2nd Dynamic IP Address <sup>(6)</sup>	\$4.95
3rd Dynamic IP Address <sup>(6)</sup>	\$9.90
4th Dynamic IP Address <sup>(6)</sup>	\$11.95

### Internet Security

#### McAfee PC Security

Triple Play Bundle Customers	Free
Non Triple Play Bundle Customers	\$3.95

#### McAfee Total Protection

Triple Play Bundle Customers	\$5.95
Non Triple Play Bundle Customers	\$7.95

Why RCN? In a word, quality.

Digital TV / Internet / Phone

**RCN** <sup>®</sup> 

1.800.RING.RCN  
www.rcn.com