

Phone

- (1) Must subscribe to Premiere Total or Premiere Sports tier to purchase NFL Red Zone. A subscription to NFL network is also required.
- (2) To receive HD features and benefits, an HD television, HD converter remote control and other equipment is required. An HD-capable TV set with component, HDMI or DVI inputs that supports 1080i and meets RCN specifications for DVR service required. Advertised channels/stations may provide some non-HD programming. HD programming is limited to the programming provided to RCN in HD format by the content provider.
- (3) All RCN TiVo services/products require RCN Internet service. Availability of third-party content subject to change and certain fees may apply. Not all programs may be transferred using the multi-room viewing feature due to the use of copy protection mechanisms under the FCC's encoding rules (47 C.F.R. 76.1904). TiVo and the TiVo logo are trademarks or registered trademarks of TiVo Inc. and its subsidiaries worldwide. All other marks are property of their respective owners.
- (4) Includes Interactive Program Guide, 45 music channels, certain digital channels, multiple screens of premium service(s) subscribed to separately, access to Pay-Per-View and RCN On Demand.
- (5) Modem rental is only required if subscriber does not own a cable modem.
- (6) A maximum of four Dynamic IPs per household available.
- (7) Please visit www.rcn.com for country-specific usage rates.
- (8) Additional fees may apply for unwired installation. Unwired installation refers to installs up to 125 feet from existing RCN plant, primary outlet only; does not include wall fishing.
- (9) Custom work includes, but is not limited to, wall fishing, extensive drop ceiling work; basement, crawlspace, attic work; removal or replacement of fixtures; relocation of drops; installation of customer owned equipment, such as home theatres, PVR and High Definition TV equipment.
- (10) Home networking service available for up to 4 computers and/or other computer related devices, such as gaming consoles and printers. RCN certified home networking device required.
- (11) Each standard home networking installation must be within 150 feet of the RCN certified Home Networking Device and includes installation of modem/router, software, PC cards or USB adapters, computer set-up and file sharing.

*Rates effective January 2012. Not all channels, features and services are available in all areas; check for availability in your area. Some restrictions may apply. Applicable taxes, franchise fees or other surcharges may apply and are not included in the price. Services and pricing are subject to change. Services are subject to terms and conditions of RCN's subscriber agreements, online policies, and other applicable terms and conditions. Programming, channel location and packaging subject to change. All RCN prices listed are monthly, recurring charges unless otherwise indicated, excluding onetime fees such as installation, administrative, Video On DEMAND and/or Pay-Per-View charges. Additional charges may apply for custom or nonstandard installation. Cable TV: A digital converter is required. Phone: Regional calling area and LATA boundaries may apply. All sales subject to credit check and may require pre-payment of service or a deposit. Leased equipment must be returned to RCN if service is cancelled. The names, images, and logos of featured programs are the property of their respective owners. ©2012 RCN Telecom Services (Chicago), LLC. All rights reserved.

Unlimited Calling Plan	\$50.00
Includes Local, Regional & Long Distance Calling and 5 Calling Features: Basic Voicemail, Caller ID Deluxe, Call Waiting, Call Waiting ID Deluxe and Three-Way Calling	
Additional Lines	\$15.00

Directory Listings (Not applicable fax and computer lines)

Single Listing	Included
Each Additional Listing	\$2.17
Non-Directory Listed Service	\$0.54
Non-Published Service	\$1.02

Domestic Directory Assistance (per call)

Local/Intralata Directory Assistance	\$1.25
National Directory Assistance	\$1.25
Reverse Directory Assistance	\$1.25
Directory Assistance Call Completion	\$0.30
Directory Assistance Surcharge	\$1.75
International Directory Assistance	\$7.94
International Calling (7)	Varies

Phone Features

Anonymous Call Rejection	\$3.50
Call Block (\$1.00 Per Use)	\$5.60
Call Forwarding Busy Line	\$3.60
Call Forwarding Busy Line/Don't Answer	\$3.60
Call Forwarding Don't Answer	\$3.60
Call Forward Variable	\$3.60
Call Return (\$1.00 Per Use)	\$5.40
Call Waiting	\$7.00
Call Waiting ID Deluxe (with Call Waiting and Caller ID)	Free
Call Waiting Number only	\$7.60
Caller ID Blocking	\$5.60
Caller ID Name & Number	\$8.55
Call Trace (\$2.50 Per Use)	N/A
Distinctive Ring 1	\$4.90
Distinctive Ring 2	\$7.00
Priority Call	\$4.30
Repeat Call (\$1.00 Per Use)	\$4.30
Selective Call Acceptance	\$3.50
Speed Dial 8	\$3.50
Speed Dial 30	\$3.55
Three Way Calling (\$1.00 Per Use)	\$4.90
Ultra Call Forward	\$7.00
Voice Mail - Basic	\$7.00
Voice Mail - Family	\$10.00
Voice Mail - Value	\$7.00
Phone Modem Rental	\$5.00

Installation Fees & Other Charges

Installation (Digital TV, Phone or Internet) (8)	\$49.95
Prewired Additional Outlet (After first 4)	\$14.95
Unwired Additional Outlet	\$35.00
New Jack Installation	\$35.00
Custom Installation/Wiring/Repair - Per 30 Minutes (9)	\$35.00
Additional Technician Visit	\$49.95
Relocate Outlet	\$35.00
Upgrade (Trip Required)	\$14.95
Downgrade	\$5.00
Additional Converter Box Request	\$14.95
Customer Equipment Hook-Up - (TiVo, DVD, VCR)	\$14.95
Connect Closed Caption - Equipment	Free
Home Service - Customer Education	\$49.95
Seasonal Disconnect/Reconnect	\$20.00
Transfer of Service	Free
Static IP Activation	\$25.00
Home Networking (1st Computer or device) (10)	Free
Home Networking - (per 2nd, 3rd and 4th Computer or Device) (11)	\$14.95
Wire Maintenance (Monthly)	\$4.95
Non-Pay Reconnect	\$35.00
Returned Check Fee	\$25.00
Payment by Phone Processing Fee (Via Automated Response Unit)	\$4.50
Payment by Phone Processing Fee (Via Representative)	\$6.95
Payment by Web Processing Fee (Via www.rcn.com)	\$1.00
Late Fee - Video & Internet Services	\$5.00
(on a delinquent balance of \$10 or more)	
Late Fee - Phone Service (on a delinquent balance of \$5 or more)	1.50%
Unreturned Equipment	Actual Replacement Cost
Name Change	\$12.95

Seasonal Monthly Rates

Put your RCN service on hold for a low monthly rate

Cable	\$4.95
Data	\$3.95
Phone	\$9.99

Digital TV / Internet / Phone

RCN★

January 2012 | Residential Rate Card | Chicago



Digital TV

Limited Basic	\$22.50
Signature	\$74.95

Premium Movie Channels

HBO	\$19.95
Showtime/The Movie Channel	\$10.00
Cinemax	\$10.00
Starz	\$10.00

Premiere Packages

Premiere Total (Includes all 4 packs)	\$17.95
Premiere Sports	\$9.99
Premiere News & Information	\$5.99
Premiere Children & Family	\$5.99
Premiere Movies & Entertainment	\$10.99

High Definition Package

HD Expanded Tier (Includes 8 High-Definition Channels) (2)	\$8.99
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Video On Demand

New Release - HD	\$5.99
New Release	\$4.99
Library Movie	\$2.99
Double Feature	\$4.99
Adult Programming	\$13.99
Events	Varies
Titles in Spanish	\$1.99 - \$3.99

Subscription Video On Demand

WWE Classics On Demand	\$7.99
The Jewish Channel	\$6.50
Bollywood Hits On Demand	\$9.95
Filipino On Demand	\$7.95
here! On Demand	\$8.95
Anime Network On Demand	\$6.99
Too Much for TV On Demand	\$17.99
Disney Channel Video On Demand	\$4.99

Sports Packages

NFL Red Zone (1)	\$49.99
GoTV (English-Language version)	\$1.99
ESPN GamePlan (College Football)	Varies
ESPN Full Court (College Basketball)	Varies
MLB Extra Innings	Varies
NBA League Pass	Varies
MLS Direct Kick	Varies
NHL Center Ice	Varies

Premium International Programming

Arabic

ART (Arab Radio & Television)	\$12.95
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Chinese

CCTV-4 (China Central Television-4)	\$9.95
CTI Zhong Tian	\$11.95

Filipino

TFC (The Filipino Channel)	\$11.95
GMA Pinoy TV	\$12.95
GMA Life TV	\$9.95
GMA Pinoy TV/TFC	\$19.95
GMA Pinoy TV/GMA Life TV/TFC	\$29.95
GMA Pinoy TV/TFC/Filipino On Demand	\$29.95
GMA Pinoy TV/GMA Life TV/TFC/Filipino On Demand	\$35.95

French

TV5 MONDE	\$9.95
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Greek

ANTENNA Satellite	\$14.95
MEGA Cosmos	\$11.95
ANTENNA Satellite/MEGA Cosmos	\$25.95

Italian

Sky TG24	\$2.95
RAITALIA	\$9.95
RAITALIA/Sky TG24	\$11.95

Japanese

TV Japan	\$24.95
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Korean

MBC (Munhwa Broadcasting Corporation)	\$12.95
tvk24	\$12.95
MBC/tvk24	\$19.95

Pan-Asian

MYX (Music Video Channel)	\$4.95
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Polish

TVN24	\$9.95
ITVN	\$14.95
ITVN/TVN24	\$19.95

Portuguese

RTPi (Radio e Televisao de Portugal)	\$9.95
TV Globo Internacional	\$19.99
PFC	\$19.95
PFC/TV Globo	\$29.95

Russian

RTVI	\$9.95
RTVI Plus	\$9.95
RTVI/RTVI Plus	\$14.95
Channel One Russia	\$14.95
RTN (Russian Television Network of America)	\$15.95
NTV	\$15.95
RTVI/RTVI Plus/Channel One Russia/RTN/NTV America	\$28.95

Premium International Programming

South Asian

ITV Gold (India TV Gold)	\$9.95
STAR India GOLD	\$9.95
STAR ONE	\$9.95
STAR India PLUS	\$11.95
TV Asia	\$14.95
Zee TV	\$11.95
ITV /Zee TV	\$19.95
TV Asia/Zee TV	\$24.95

Spanish

MiVisión Lite	\$12.00
MiVisión Plus	\$22.95
El Paquetón	\$35.00

Equipment

TiVo Whole Home Bundle (3)	\$29.95
Additional TiVo Preview Converters (3)	\$9.95
TiVo Premiere (3)	\$19.95
Additional TiVo Premiere (3)	\$12.95
TiVo Wireless Adapter Rental	\$2.00
DVR Converter (4)	\$14.95
Standard Converter (4)	\$4.95
Cable Card	\$1.50
HD Box	\$9.95

Internet

High-Speed Internet

Downloads up to 10 Mbps	\$53.00
Downloads up to 25 Mbps	\$63.00
Downloads up to 50 Mbps	\$88.00
Downloads up to 75 Mbps	\$120.00
HomeLan Service and/or Wireless Router (8)	\$4.95
Modem (5)	\$5.00
2nd Dynamic IP Address	\$4.95
3rd Dynamic IP Address	\$9.90
4th Dynamic IP Address (6)	\$11.95
Static IP	\$9.95
Additional E-mail Account	\$3.95

Internet Security

McAfee PC Security

Triple Play Bundle Customers	Free
Non Triple Play Bundle Customers	\$3.95

McAfee Total Protection

Triple Play Bundle Customers	\$5.95
Non Triple Play Bundle Customers	\$7.95

Why RCN? In a word, quality.

Digital TV / Internet / Phone

RCN★

1.800.RING.RCN
www.rcn.com

