

Phone

- ⁽¹⁾ RCN (Limited Basic/Signature Digital) Cable TV service needed to access other levels of service. Digital converter box or Cable Card required. Prices noted do not include monthly price for Digital converter box unless otherwise noted. Includes On Demand, Interactive Program Guide and music channels. Availability of certain On Demand content may depend on subscription to another service.
- ⁽²⁾ All RCN TiVo services/products require RCN Internet service. Availability of third-party content subject to change and certain fees may apply. TiVo and the TiVo logo are trademarks or registered trademarks of TiVo Inc. and its subsidiaries worldwide. All other marks are property of their respective owners.
- ⁽³⁾ To receive HD features and benefits, an HD television, HD converter remote control and other equipment is required. An HD-capable TV set with component, HDMI or DVI inputs that supports 1080i and meets RCN specifications for DVR service required. Advertised channels/stations may provide some non-HD programming. HD programming is limited to the programming provided to RCN in HD format by the content provider.
- ⁽⁴⁾ Must subscribe to Premiere Total or Premiere Sports tier to purchase NFL RedZone; a subscription to NFL Network is also required.
- ⁽⁵⁾ Modem rental is only required if subscriber does not own a cable modem.
- ⁽⁶⁾ A maximum of four Dynamic IPs per household available.
- ⁽⁷⁾ Additional fees may apply for unwired installation. Unwired installation refers to installs up to 125 feet from existing RCN plant, primary outlet only; does not include wall fishing.
- ⁽⁸⁾ Custom work includes but is not limited to: wall fishing; extensive drop ceiling work; basement, crawlspace, attic work; removal or replacement of fixtures; relocation of drops; installation of customer owned equipment such as home theatres, DVR and High Definition TV equipment.
- ⁽⁹⁾ Home networking service available for up to 4 computers and/or other computer related devices, such as gaming consoles and printers. RCN certified home networking device required.
- ⁽¹⁰⁾ Each standard home networking installation must be within 150 feet of the RCN certified Home Networking Device and includes installation of modem/router, software, PC cards or USB adapters, computer set-up and file sharing.
- ⁽¹¹⁾ Please visit www.rcn.com for country-specific usage rates.
- ⁽¹²⁾ After the initial installation, a \$49.95 fee may apply for additional technician visits to the home and may be in addition to other one-time charges.

* Rates effective January 2012. Some restrictions may apply. Not all channels and features are available in all areas; check for availability in your area. Applicable taxes, franchise fees or other surcharges may apply. Services and pricing are subject to change. Services are subject to terms and conditions of RCN's subscriber agreements, online policies, and other applicable terms and conditions. Programming, channel location and packaging subject to change unless otherwise indicated excluding one-time fees such as installation, administrative, Video On Demand and/or Pay-Per-View charges. All sales subject to credit check and may require pre-payment of service or a deposit. Leased equipment must be returned to RCN if service is cancelled. The names, images, and logos of featured programs are the property of their respective owners. ©2012 RCN Telecom Services (Philadelphia), LLC. All rights reserved.

| | |
|--|---------|
| Unlimited Calling Plan | \$50.00 |
| Includes Local, Regional & Long Distance Calling and 5 Calling Features: Basic Voicemail, Caller ID Deluxe, Call Waiting, Call Waiting ID Deluxe and Three-Way Calling | |
| Local and Regional Plan | \$45.00 |
| Includes Local and Regional Calling and 5 Calling Features: Basic Voicemail, Caller ID Deluxe, Call Waiting, Call Waiting ID Deluxe and Three-Way Calling | |
| Additional Lines (With Unlimited Long Distance) | \$20.00 |
| Additional Lines (Local/Regional) | \$15.00 |
| International Calling ⁽¹¹⁾ | Varies |
| Global Saver 250 Minutes | \$9.95 |
| Global Saver 500 Minutes | \$19.95 |

Directory Listings (Not applicable to fax and computer lines)

| | |
|---|----------|
| Single Listing | Included |
| Each Additional Listing | \$2.50 |
| Non-Directory Listed Service | \$2.25 |
| Non-Published Service | \$2.75 |

Directory Assistance (per call)

| | |
|---|--------|
| Local/Intralata Directory Assistance | \$1.25 |
| National Directory Assistance | \$1.25 |
| Reverse Directory Assistance | \$1.25 |
| Directory Assistance Call Completion | \$0.30 |
| Directory Assistance Surcharge | \$1.75 |
| International Directory Assistance | \$7.94 |

Phone Features

| | |
|---|---------|
| Anonymous Call Rejection | \$3.50 |
| Call Block (\$1.00 Per Use) | \$5.60 |
| Call Forward Variable | \$3.60 |
| Call Return (\$1.00 Per Use) | \$5.40 |
| Call Waiting | Free |
| Call Waiting ID Deluxe (with Call Waiting and Caller ID) | Free |
| Call Waiting Fax Ring | Free |
| Call Waiting Deactivation | Free |
| Caller ID Blocking | Free |
| Caller ID Deluxe | Free |
| Call Trace (\$3.50 Per Use) | N/A |
| Distinctive Ring 1 | \$4.90 |
| Distinctive Ring 2 | \$7.00 |
| Priority Call | \$4.30 |
| Repeat Call | \$4.30 |
| Selective Call Acceptance | \$3.50 |
| Select Call Forward | \$3.80 |
| Speed Dial 8 | \$3.50 |
| Speed Dial 30 | \$3.55 |
| Three Way Calling | Free |
| Ultra Call Forward | \$7.00 |
| Voice Mail - Basic | Free |
| Voice Mail - Family | \$10.00 |
| Voice Mail - Value | \$7.00 |

Installation Fees & Other Charges

| | |
|---|-------------------------|
| Installation (Digital TV, Phone or Internet) ⁽⁷⁾ | \$49.95 |
| Prewired Additional Outlet (After first 4) | \$14.95 |
| Unwired Additional Outlet | \$35.00 |
| New Jack Installation | \$35.00 |
| Additional Technician Visit ⁽¹²⁾ | \$49.95 |
| Relocate Outlet | \$35.00 |
| Upgrade (Trip Required) | \$14.95 |
| Downgrade | \$5.00 |
| Additional Converter Box Request | \$14.95 |
| Customer Equipment Hook-Up - (TiVo, DVD, VCR) | \$14.95 |
| Connect Closed Caption - Equipment | Free |
| Home Service - Customer Education | \$49.95 |
| Seasonal Disconnect/Reconnect | \$20.00 |
| Transfer of Service | \$49.95 |
| Static IP Activation | \$25.00 |
| Home Networking (1st Computer or device) ⁽¹⁰⁾ | Free |
| Home Networking - (per 2nd, 3rd and 4th Computer or Device) ⁽¹⁰⁾ | \$14.95 |
| Custom Installation/Wiring/Repair - Per 30 Minutes ⁽⁸⁾ | Varies |
| Wire Maintenance (Monthly) | \$4.95 |
| Non-Pay Reconnect | \$35.00 |
| Returned Check Fee | \$25.00 |
| Payment by Phone Processing Fee (Via Automated Response Unit) | \$4.50 |
| Payment by Phone Processing Fee (Via Representative) | \$6.95 |
| Payment by Web Processing Fee (Via www.rcn.com) | \$1.00 |
| Late Fee - Video & Internet Services | \$5.00 |
| (on a delinquent balance of \$10 or more) | |
| Late Fee - Phone Service (on a delinquent balance of \$5 or more) | 1.25% |
| Unreturned Equipment | Actual Replacement Cost |
| Name Change | \$12.95 |

Digital TV / Internet / Phone

RCN★

January 2012 | Residential Rate Card | Philadelphia



Digital TV

| | |
|---|---------|
| Limited Basic ⁽¹⁾ | \$21.50 |
| Essentials (Includes Limited Basic ⁽¹⁾) | \$36.45 |
| Signature ⁽¹⁾ | \$77.50 |

Premium Movie Channels

| | |
|----------------------------------|---------|
| HBO | \$19.95 |
| Showtime/The Movie Channel | \$16.95 |
| Cinemax | \$9.95 |
| Starz | \$11.95 |
| Showtime/The Movie Channel/Starz | \$21.95 |

Bundle Packages

| | |
|---|----------|
| Double Play - Internet & Phone | \$156.99 |
| Includes 50 Mbps Internet Service, modem and Unlimited Phone | |
| Double Play - Digital TV & Phone | \$141.45 |
| Includes Signature, one digital converter box, Unlimited Phone, modem | |
| Double Play - Digital TV & Internet | \$193.44 |
| Includes Signature, one digital converter box, 50 Mbps Internet Service and modem | |
| Triple Play - Digital TV, Internet & Phone | \$243.44 |
| Includes Signature, one digital converter box, 50 Mbps Internet Service, modem, and Unlimited Phone | |

Premiere Total & Tier Packages

| | |
|---------------------------------------|---------|
| Premiere Total (Includes all 4 packs) | \$16.95 |
| Premiere Sports | \$6.99 |
| Premiere News & Information | \$4.99 |
| Premiere Children & Family | \$4.99 |
| Premiere Movies & Entertainment | \$9.99 |

High Definition Package

| | |
|---|--------|
| HD Expanded Tier (Includes 6 High-Definition Channels) ⁽³⁾ | \$8.99 |
|---|--------|

Video On Demand

| | |
|-------------------|-----------------|
| New Release - HD | \$5.99 |
| New Release | \$4.99 |
| Library Movie | \$2.99 |
| Double Feature | \$4.99 |
| Adult Programming | Varies |
| Events | Varies |
| Titles in Spanish | \$1.99 - \$3.99 |

Subscription Video On Demand

| | |
|--------------------------------|---------|
| WWE Classics On Demand | \$7.99 |
| The Jewish Channel | \$6.50 |
| Bollywood Hits On Demand | \$9.95 |
| Filipino On Demand | \$7.95 |
| here! On Demand | \$8.95 |
| Anime Network On Demand | \$6.99 |
| Too Much for TV On Demand | \$17.99 |
| Disney Channel Video On Demand | \$4.99 |

Digital TV

Sports Packages

| | |
|--------------------------------------|---------|
| NFL Red Zone ⁽⁴⁾ | \$49.99 |
| ESPN GamePlan (College Football) | Varies |
| ESPN Full Court (College Basketball) | Varies |
| MLB Extra Innings | Varies |
| NBA League Pass | Varies |
| MLS Direct Kick | Varies |
| NHL Center Ice | Varies |

International Programming

Arabic

| | |
|-------------------------------|---------|
| ART (Arab Radio & Television) | \$12.95 |
|-------------------------------|---------|

Chinese

| | |
|-------------------------------------|---------|
| CCTV-4 (China Central Television-4) | \$9.95 |
| CTI Zhong Tian | \$11.95 |
| CCTV-4/CTI Zhong Tian | \$11.95 |

Filipino

| | |
|---|---------|
| TFC (The Filipino Channel) | \$11.95 |
| GMA Pinoy TV | \$12.95 |
| GMA Life TV | \$9.95 |
| GMA Pinoy TV/TFC | \$19.95 |
| GMA Pinoy TV/GMA Life TV/TFC | \$29.95 |
| GMA Pinoy TV/TFC/Filipino On Demand | \$29.95 |
| GMA Pinoy TV/GMA Life TV/TFC/Filipino On Demand | \$35.95 |

French

| | |
|-----------|--------|
| TV5 MONDE | \$9.95 |
|-----------|--------|

Greek

| | |
|-------------------------------|---------|
| ANTENNA Satellite | \$14.95 |
| MEGA Cosmos | \$11.95 |
| ANTENNA Satellite/MEGA Cosmos | \$25.95 |

Italian

| | |
|-------------------|---------|
| Sky TG24 | \$2.95 |
| RAITALIA | \$9.95 |
| RAITALIA/Sky TG24 | \$11.95 |

Japanese

| | |
|----------|---------|
| TV Japan | \$24.95 |
|----------|---------|

Korean

| | |
|---------------------------------------|---------|
| MBC (Munhwa Broadcasting Corporation) | \$12.95 |
| tvk24 | \$12.95 |
| MBC/tvk24 | \$19.95 |

Pan-Asian

| | |
|---------------------------|--------|
| MYX (Music Video Channel) | \$4.95 |
|---------------------------|--------|

Polish

| | |
|------------|---------|
| TVN24 | \$9.95 |
| ITVN | \$14.95 |
| ITVN/TVN24 | \$19.95 |

Portuguese

| | |
|--------------------------------------|---------|
| RTPi (Radio e Televisao de Portugal) | \$9.95 |
| TV Globo Internacional | \$19.99 |
| PFC | \$19.95 |
| PFC/TV Globo | \$29.95 |

International Programming

Russian

| | |
|---|---------|
| RTVI | \$9.95 |
| RTVI Plus | \$9.95 |
| RTVI/RTVI Plus | \$14.95 |
| Channel One Russia | \$14.95 |
| RTN (Russian Television Network of America) | \$15.95 |
| NTV | \$15.95 |
| RTVI/RTVI Plus/Channel One Russia/RTN/NTV America | \$28.95 |

South Asian

| | |
|--|---------|
| ITV Gold (India TV Gold) | \$9.95 |
| STAR India GOLD | \$9.95 |
| STAR ONE | \$9.95 |
| STAR India PLUS | \$11.95 |
| Aapka COLORS | \$14.95 |
| TV Asia | \$14.95 |
| Zee TV | \$14.95 |
| ITV Gold/TV Asia | \$17.95 |
| ITV Gold/Zee TV | \$19.95 |
| STAR India GOLD/STAR ONE/STAR India PLUS | \$21.95 |
| Zee TV/TV Asia | \$24.95 |
| STAR India GOLD/STAR ONE/STAR India PLUS/ITV Gold | \$26.95 |
| STAR India GOLD/STAR ONE/STAR India PLUS/TV Asia | \$27.95 |
| STAR India GOLD/STAR ONE/STAR India PLUS/Zee TV | \$34.95 |
| STAR India GOLD/STAR ONE/STAR India PLUS/Zee TV/TV Asia/ITV Gold | \$39.95 |

Spanish

| | |
|---|---------|
| MiVisión Lite | \$12.00 |
| MiVisión Plus | \$22.95 |
| El Paquetón (Includes Limited Basic) ⁽¹⁾ | \$39.00 |

Equipment

| | |
|---|---------|
| TiVo Whole Home Bundle ⁽²⁾ | \$29.99 |
| Additional TiVo Preview Converters ⁽²⁾ | \$9.95 |
| TiVo Premiere Converter ⁽²⁾ | \$17.95 |
| Additional TiVo Converters ⁽²⁾ | \$12.95 |
| TiVo Wireless Adapter Rental | \$2.00 |
| DVR Converter | \$14.95 |
| High-Definition Converter ⁽³⁾ | \$13.95 |
| Digital Converter | \$8.95 |
| Cable Card | \$1.50 |

Internet

High-Speed Internet

| | |
|--|----------|
| Downloads up to 50 Mbps/Uploads up to 6 Mbps | \$101.99 |
| Downloads up to 75 Mbps/Uploads up to 6 Mbps | \$118.95 |
| Wireless Router ⁽⁹⁾ | \$4.95 |
| Modem ⁽⁵⁾ | \$5.00 |
| Static IP | \$19.95 |
| 2nd Dynamic IP Address ⁽⁶⁾ | \$4.95 |
| 3rd Dynamic IP Address ⁽⁶⁾ | \$9.90 |
| 4th Dynamic IP Address ⁽⁶⁾ | \$11.95 |

Internet Security

McAfee PC Security

| | |
|----------------------------------|--------|
| Triple Play Bundle Customers | Free |
| Non Triple Play Bundle Customers | \$3.95 |

McAfee Total Protection

| | |
|----------------------------------|--------|
| Triple Play Bundle Customers | \$5.95 |
| Non Triple Play Bundle Customers | \$7.95 |

Other speeds and Pricing no longer offered.

Why RCN? In a word, quality.

Digital TV / Internet / Phone

RCN [®] 

1.800.RING.RCN
www.rcn.com

